SERVICE IDEAS

PRODUCT BOOK 2026



BUFFET | AIRPOTS | SERVERS | TABLETOP

HOW TO USE THIS CATALOG

HELPFUL SYMBOLS


Hours Cold


Hours Hot


Dishwasher Safe


Hand Wash



1-Year Warranty


Limited Lifetime Warranty


BPA-Free Materials


Antimicrobial


Custom Print



Custom Wrap


Hydro Dipped


Made in USA

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80 YEARS OF SERVICE IDEAS

Reaching an 80-year milestone as a family-owned business places us among a very small group nationwide—roughly one in 10,000 American businesses achieve this level of longevity.

While this achievement itself is rare, what truly matters is how it happened. Through the original passion of our founder (my grandfather), the care of those entrusted to carry that vision forward, and the many people across decades who shared in that purpose and helped build this company together, Service Ideas continues to thrive.

From the beginning, creativity and an entrepreneurial spirit have shaped who we are, guiding us to always look ahead and ask how we can do things better. This mindset has been sustained through each passing chapter of leadership and continues today as we work diligently to provide products that enhance presentation and preserve the integrity of food and beverage, bringing thoughtful ingenuity to everything we design.



People and relationships remain at the heart of our story. Our employees— past and present—whose dedication, craftsmanship, and pride define our culture; our partners, who have stood with us as collaborators, supporters, and ambassadors of our brand through both opportunity and challenge; and our customers, whose trust in our products continues to push us to learn, improve, and grow. Each of these relationships has helped shape who we are, and we know this milestone would not be possible without them.







As we celebrate this moment, we do so with deep gratitude for the legacy built alongside so many remarkable people and with genuine excitement for what lies ahead. Guided by the values that brought us here, our future and the next chapter of this story are possible because of you.

From my family, with gratitude,

Megan Murray Blohowiak
Service Ideas President



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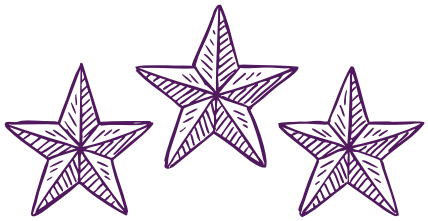
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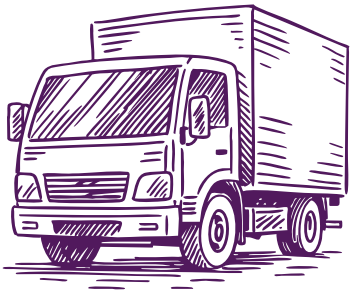
We've exhibited at
66 NRA Shows
since our first booth in 1958. A sign of our industry commitment.

FAMILY VALUES



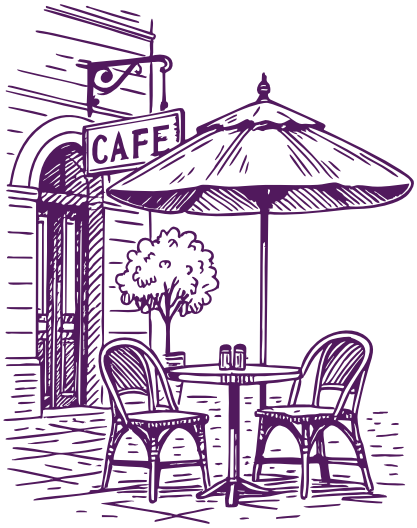
Today's leadership represents the third generation of the Murray family, continuing a legacy built on restaurant roots and real-world problem solving.

We shipped to over
25,000 locations
in 2025



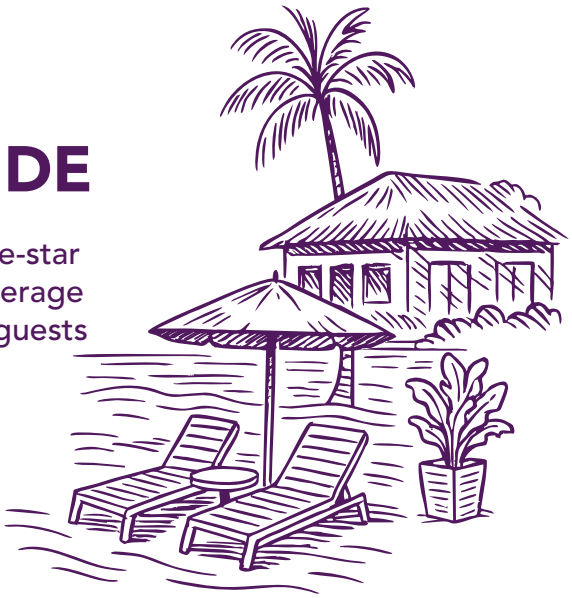
20% of the Service Ideas team have been with the company for
OVER 20 YEARS!

That's more than 150 years of combined experience guiding our quality, service and innovation.



FAR AND WIDE

From boutique cafés to five-star Caribbean resorts, our beverage and buffet solutions serve guests around the world.




1946

SERVICE IDEAS THROUGH THE DECADES

From a small North Minneapolis café to an industry leader in food and beverage serviceware, the story of Service Ideas began at the table. Founded by Art and Marie Murray in the 1930s, their first restaurant—the Red Feather Café—became the iconic Murray's Steakhouse in 1946, where the spirit of hospitality and problem-solving took root. And what started as a single idea to improve service has sparked a legacy of innovation that continues to shape how we serve food and beverages today. Across eight decades, Service Ideas has remained driven by creativity, craftsmanship, and a commitment to helping operators serve with excellence.



1930s–1940s Art and Marie Murray opened the Red Feather Café in North Minneapolis, later relocating downtown and re-branding as Murray's Steakhouse in 1946. Service Ideas' legacy of hospitality and innovation begins.



Art and Marie Murray



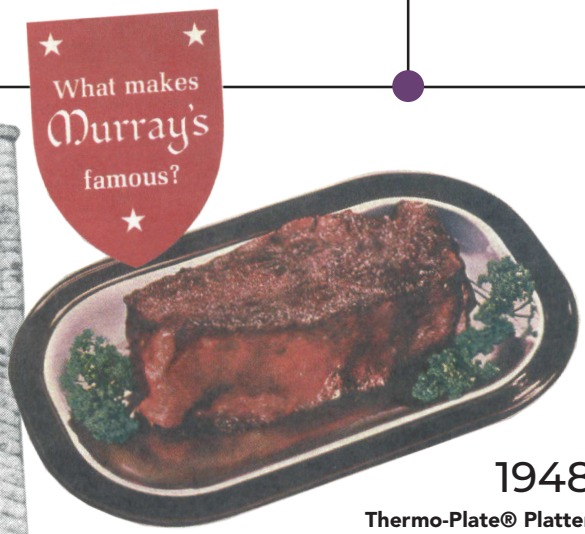
1930



1946

Push-for-Service Light

The first true "service idea." A lighted signal system for waitstaff that inspired the company's name.

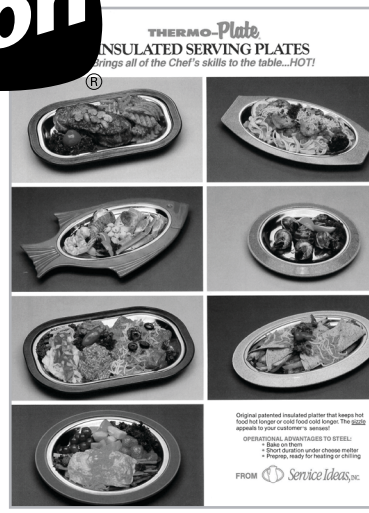


1948

Thermo-Plate® Platter

The second innovation. A patented sizzling platter, crafted for the iconic Silver Butterknife Steak, designed to keep entrées perfectly hot and entice the senses.

Don®



Service Ideas is established as a leader in insulated food and beverage solutions with Edward Don and Company as our first stocking partner.

1950

1956

Thermo-Serv® Carafe

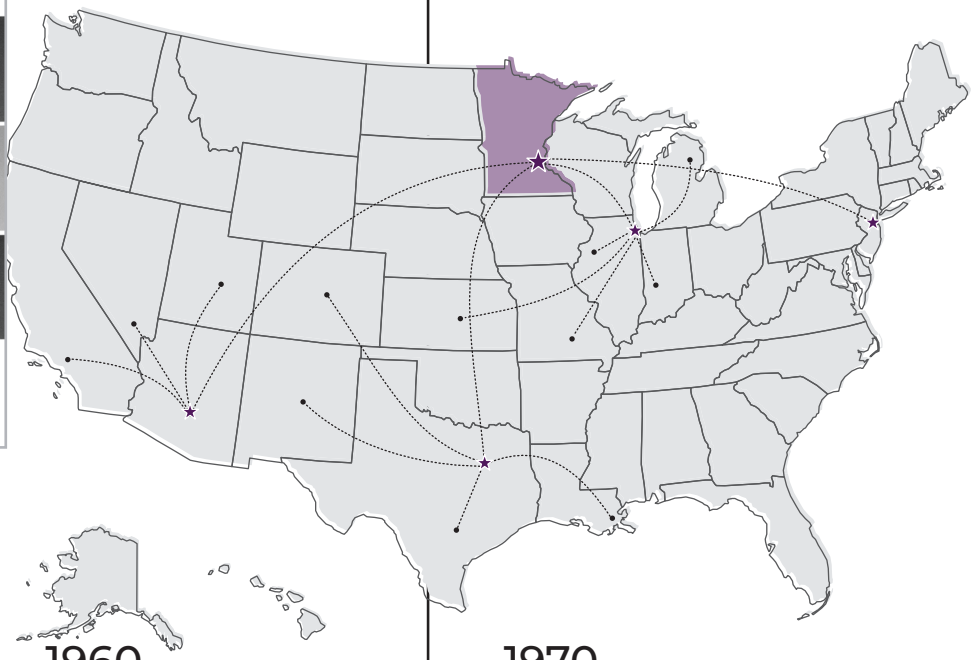
The third breakthrough. A lightweight, foam-insulated server that transformed coffee service by keeping beverages hot without adding weight or bulk.



Thermo-Serv®

1980

Service Ideas expands rapidly by aligning with emerging distributor networks and manufacture representatives, bringing innovative products to operators across the country.





New Generation Server (1987)

Modern insulated designs emerge with updated styling and improved pour performance, signaling a shift from a single classic server to a growing family of beverage solutions. This era marks the expansion into a wider range of foam- and vacuum-insulated products tailored for commercial dining.

1960

1970

Service Ideas' first participation in the NRA Show and IHOP's adoption of the Thermo-Serv® marks early national exposure and the start of long-standing partnerships with major restaurant chains.





Service Ideas Trade Show Booth



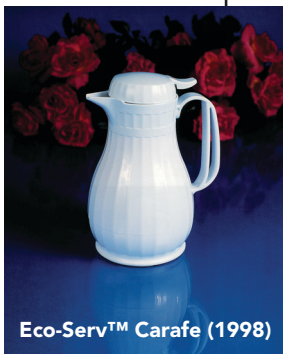
Aero-Serv® Airline Server (1990)

Engineered for tight galley spaces, the Aero-Serv® became the #1 coffee server for major airlines.

1990



Eco-Air® Airpot (1998)



Eco-Serv™ Carafe (1998)

2000



Brew 'N' Pour (2001)

A new generation of stainless vacuum insulation takes shape, delivering greater durability, superior heat retention, and ergonomic ease to commercial beverage service. This evolution expands the lineup from classic servers to advanced coffee carafes and large-capacity dispensers built for the demands of modern foodservice.



The Original Flame Free™ Thermo-Urn (2010)

A new large-capacity stainless vacuum coffee urn advances commercial service with long-lasting heat retention, eliminating the need for external heat sources.

2010

2020



VersaVac Bottles (2025)



Tray-Pod Risers (2025)

The offering extends beyond beverages into broader foodservice display solutions, introducing VersaVac Bottles, serving trays, Tray-Pod risers, and tabletop accessories that elevate both performance and presentation.



Innovation drives the introduction of Metallic Elements and Natural Elements finishes, expanding the focus on aesthetic customization across multiple product lines.

2025





NOW!

2026





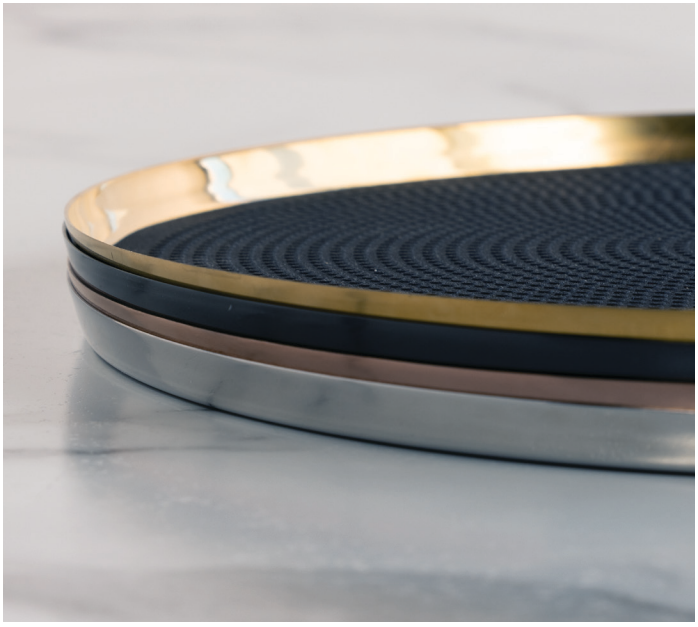












SCAN ME

2026 LOOKBOOK

WHY SERVICE IDEAS?

Our commitment to excellence is reflected in every aspect of our business. From designing superior products that elevate food and beverage service to meticulous quality testing that ensures they meet the highest standards, we focus on delivering innovative solutions that operators can trust. With over 2,000 products stocked and ready to ship within 48 hours, we prioritize care, efficiency, and reliability, ensuring your needs are met with precision and unmatched service.



SUPERIOR PRODUCTS

Each product is developed to improve the way operators are serving food and beverages.



TESTED FOR QUALITY

In-house quality department meticulously tests each new product so that it meets your standards.



DELIVERED WITH CARE

Over 2,000 products warehoused on site and guaranteed to ship within 48 hours.


2026



HOT TO COLD
THE THERMO-URN™ EVOLVES AGAIN



The Original Flame Free™ Thermo-Urns™ have been the trusted choice for coffee service for decades, with stainless vacuum insulation that keeps beverages hot for hours without external heat. Now, the line expands with Thermo-Urn™ Dairy Dispensers, designed to serve milk cold and fresh for extended hours. Together, they create a durable, efficient solution for serving hot coffee and chilled milk side by side.

NEW ITEM!

Check out for our new Thermo-Urn™ Dairy Dispensers! Featured on pages 16–17.

THERMO-URN™
DAIRY DISPENSER

Bring consistency, cleanliness, and cold retention to your breakfast bar, brunch buffet, or coffee station with the Thermo-Urn™ Dairy Dispenser. Built for cold beverage service—particularly milk—this 1.5-gallon urn combines sleek style with commercial-grade performance. Its vacuum insulated stainless-steel body keeps contents cold for over 8 hours, while a ceramic-coated interior preserves the pure taste of dairy without any metallic aftertaste. NSF listed and designed for foodservice professionals, this chilled solution ensures milk stays safe and delicious, service after service.



Replacement Parts

lid, lid gasket, splash guard, spigot, base.

NSF

A PERFECT MATCH!

Choose from classic brushed stainless or bright white powder-coated (PC) finishes, and pair with your choice of Modern, Regal, or Round leg styles to coordinate perfectly with your Flame Free™ Thermo-Urn™ for a cohesive setup.



ELITE MODERN

1.5 Gallon (192 oz)

12" X 12" X 17.75"

DD15BSMD Brushed Stainless
DD15WHMD White PC



ELITE REGAL

1.5 Gallon (192 oz)

12" X 12" X 17.75"

DD15BSRG Brushed Stainless
DD15WHRG White PC



ELITE ROUND

1.5 Gallon (192 oz)

12" X 12" X 17.75"

DD15BSRN Brushed Stainless
DD15WHRN White PC



ESSENTIAL STAND

Economical in space and cost, this Thermo-Urn™ Dairy Dispenser with Essential Stand makes it easier to fit in your budget. Equipped with a drip tray and handy storage space beneath for easy access.

1.5 Gallon (192 oz)

12" X 12" X 17.75"

DD15BSSTD Brushed Stainless
DD15WHSTD White PC

THE ORIGINAL
FLAME FREE™ THERMO-URN™

NSF Listed
Spigot Only



INTERACTIVE URN BUILDER

SCAN ME

FUEL SAVINGS CALCULATOR

Sample Data

Average Cost Per Can of Fuel	$2.18
# of Urns Used	3
# of Events Per Month	3
# of Events Per Month	10

Calculated Savings

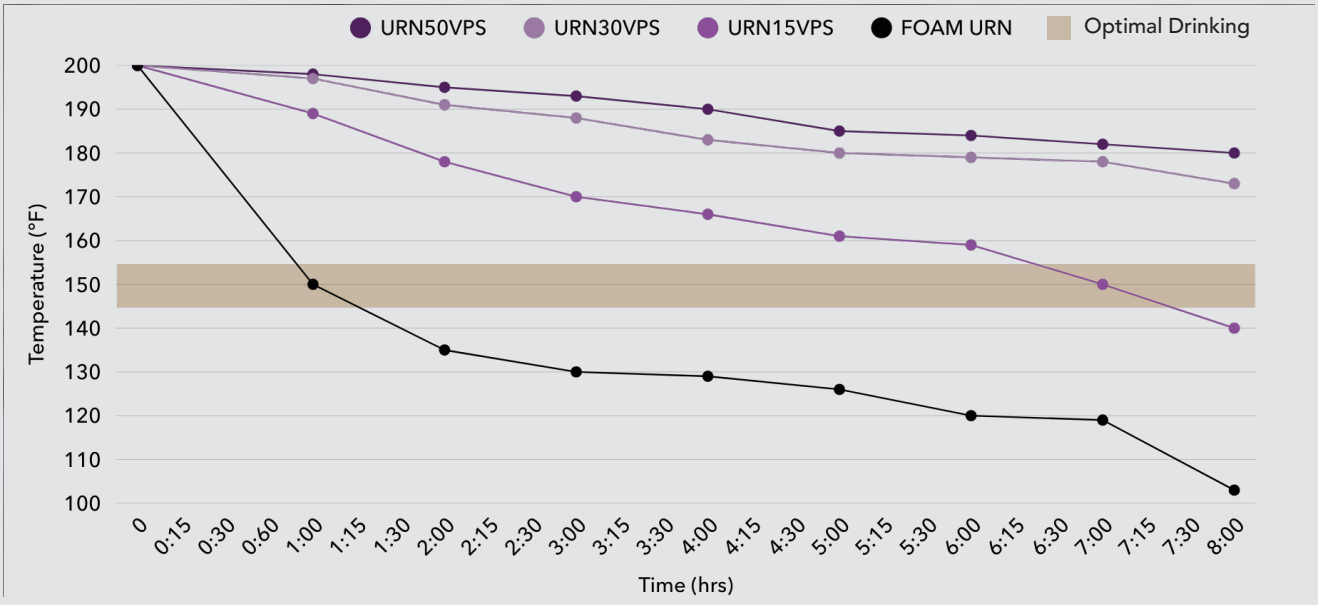
Estimated Monthly Savings

$2.18 x 3 x 3 x 10 = $196.20

Estimated Yearly Savings

$196.20 X 12 = $2354.40

The Flame Free™ Thermo-Urn™ uses vacuum insulation to create a sealed airless space between its walls, keeping coffee hot for hours without external heat sources. Unlike foam insulation, which relies on solid materials and allows quicker heat loss, vacuum insulation ensures superior temperature retention.



CHOOSE FROM OVER 150 LID, LEG, AND FINISH COMBINATIONS.

LID & LEG STYLES

Choose from three foam insulated lid styles and three leg styles.



Domed



Modern



Classic



Regal



Flat

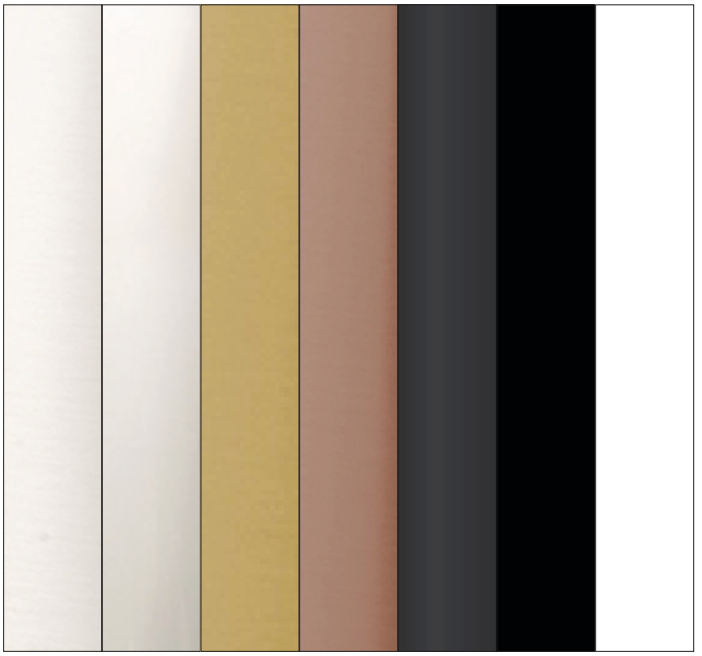


Round









DESIGNER FINISHES

Polished, Brushed, Vintage Gold, Rose Gold,
Black Onyx, Black and White



MODERN LEGS

MODERN + DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSMD Brushed Stainless
- URN15VPSMD Polished Stainless
- URN15VVGMD Vintage Gold
- URN15VRGMD Rose Gold
- URN15VBXMD Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSMD Brushed Stainless
- URN30VPSMD Polished Stainless
- URN30VVGMD Vintage Gold
- URN30VRGMD Rose Gold
- URN30VBXMD Black Onyx
- URN30VWHMDDMP White PC
- URN30VBLMDDMP Black PC

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSMD Brushed Stainless
- URN50VPSMD Polished Stainless
- URN50VVGMD Vintage Gold
- URN50VRGMD Rose Gold
- URN50VBXMD Black Onyx

NSF Listed
Spigot Only

6+ Hours Hot

Hand Wash

Replacement Parts

lid, lid knob, lid gasket, splash guard, handles, spigot, base, wrench, bolt, spigot gaskets.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



MODERN + FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSMDFL Brushed Stainless
- URN15VPSMDFL Polished Stainless
- URN15VVGMDFL Vintage Gold
- URN15VRGMDFL Rose Gold
- URN15VBXMDFL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSMDFL Brushed Stainless
- URN30VPSMDFL Polished Stainless
- URN30VVGMDFL Vintage Gold
- URN30VRGMDFL Rose Gold
- URN30VBXMDFL Black Onyx
- URN30VWHMDFL White PC
- URN30VBLMDFL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSMDFL Brushed Stainless
- URN50VPSMDFL Polished Stainless
- URN50VVGMDFL Vintage Gold
- URN50VRGMDFL Rose Gold
- URN50VBXMDFL Black Onyx



MODERN + CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSMDCL Brushed Stainless
- URN15VPSMDCL Polished Stainless
- URN15VVGMDCL Vintage Gold
- URN15VRGMDCL Rose Gold
- URN15VBXMDCL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSMDCL Brushed Stainless
- URN30VPSMDCL Polished Stainless
- URN30VVGMDCL Vintage Gold
- URN30VRGMDCL Rose Gold
- URN30VBXMDCL Black Onyx
- URN30VWHMDCL White PC
- URN30VBLMDCL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSMDCL Brushed Stainless
- URN50VPSMDCL Polished Stainless
- URN50VVGMDCL Vintage Gold
- URN50VRGMDCL Rose Gold
- URN50VBXMDCL Black Onyx



REGAL LEGS

REGAL + CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRGCL Brushed Stainless
- URN15VPSRGCL Polished Stainless
- URN15VVGRGCL Vintage Gold
- URN15VRGRGCL Rose Gold
- URN15VBXRGCL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSRGCL Brushed Stainless
- URN30VPSRGCL Polished Stainless
- URN30VVGRGCL Vintage Gold
- URN30VRGRGCL Rose Gold
- URN30VBXRGCL Black Onyx
- URN30VWHRGCL White PC
- URN30VBLRGCL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRGCL Brushed Stainless
- URN50VPSRGCL Polished Stainless
- URN50VVGRGCL Vintage Gold
- URN50VRGRGCL Rose Gold
- URN50VBXRGCL Black Onyx

NSF Listed
Spigot Only

6+ Hours Hot

Hand Wash

Replacement Parts

lid, lid knob, lid gasket, splash guard, handles, spigot, base, wrench, bolt, spigot gaskets.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



REGAL + DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSRG Brushed Stainless
- URN15VPSRG Polished Stainless
- URN15VVGRG Vintage Gold
- URN15VRGRG Rose Gold
- URN15VBXRG Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSRG Brushed Stainless
- URN30VPSRG Polished Stainless
- URN30VVGRG Vintage Gold
- URN30VRGRG Rose Gold
- URN30VBXRG Black Onyx
- URN30VWHRGDMP White PC
- URN30VBLRGDMP Black PC

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSRG Brushed Stainless
- URN50VPSRG Polished Stainless
- URN50VVGRG Vintage Gold
- URN50VRGRG Rose Gold
- URN50VBXRG Black Onyx



REGAL + FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRGFL Brushed Stainless
- URN15VPSRGFL Polished Stainless
- URN15VVGRGFL Vintage Gold
- URN15VRGRGFL Rose Gold
- URN15VBXRGFL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSRGFL Brushed Stainless
- URN30VPSRGFL Polished Stainless
- URN30VVGRGFL Vintage Gold
- URN30VRGRGFL Rose Gold
- URN30VBXRGFL Black Onyx
- URN30VWHRGFL White PC
- URN30VBLRGFL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRGFL Brushed Stainless
- URN50VPSRGFL Polished Stainless
- URN50VVGRGFL Vintage Gold
- URN50VRGRGFL Rose Gold
- URN50VBXRGFL Black Onyx



ROUND LEGS

ROUND + FLAT LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRNFL Brushed Stainless
- URN15VPSRNFL Polished Stainless
- URN15VVGRNFL Vintage Gold
- URN15VRGRNFL Rose Gold
- URN15VBXRNFL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.5"

- URN30VBSRNFL Brushed Stainless
- URN30VPSRNFL Polished Stainless
- URN30VVGRNFL Vintage Gold
- URN30VRGRNFL Rose Gold
- URN30VBXRNFL Black Onyx
- URN30VWHRNFL White PC
- URN30VBLRNFL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRNFL Brushed Stainless
- URN50VPSRNFL Polished Stainless
- URN50VVGRNFL Vintage Gold
- URN50VRGRNFL Rose Gold
- URN50VBXRNFL Black Onyx

NSF Listed
Spigot Only

6+ Hours Hot

Hand Wash

Replacement Parts

lid, lid knob, lid gasket, splash guard, handles, spigot, base, wrench, bolt, spigot gaskets.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



ROUND + DOMED LID

1.5 Gallon (192 oz) | 12.5" X 12" X 22.5"

- URN15VBSRN Brushed Stainless
- URN15VPSRN Polished Stainless
- URN15VVGRN Vintage Gold
- URN15VRGRN Rose Gold
- URN15VBXRN Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 26"

- URN30VBSRN Brushed Stainless
- URN30VPSRN Polished Stainless
- URN30VVGRN Vintage Gold
- URN30VRGRN Rose Gold
- URN30VBXRN Black Onyx
- URN30VWHRNDMP White PC
- URN30VBLRNDMP Black PC

5 Gallon (640 oz) | 16" X 15.5" X 29"

- URN50VBSRN Brushed Stainless
- URN50VPSRN Polished Stainless
- URN50VVGRN Vintage Gold
- URN50VRGRN Rose Gold
- URN50VBXRN Black Onyx



ROUND + CLASSIC LID

1.5 Gallon (192 oz) | 12.5" X 12.5" X 21.25"

- URN15VBSRNCL Brushed Stainless
- URN15VPSRNCL Polished Stainless
- URN15VVGRNCL Vintage Gold
- URN15VRGRNCL Rose Gold
- URN15VBXRNCL Black Onyx

3 Gallon (384 oz) | 14" X 13.5" X 24.75"

- URN30VBSRNCL Brushed Stainless
- URN30VPSRNCL Polished Stainless
- URN30VVGRNCL Vintage Gold
- URN30VRGRNCL Rose Gold
- URN30VBXRNCL Black Onyx
- URN30VWHRNCL White PC
- URN30VBLRNCL Black PC

5 Gallon (640 oz) | 16" X 15.5" X 27.75"

- URN50VBSRNCL Brushed Stainless
- URN50VPSRNCL Polished Stainless
- URN50VVGRNCL Vintage Gold
- URN50VRGRNCL Rose Gold
- URN50VBXRNCL Black Onyx



NEW & IMPROVED

UNIVERSAL THERMAL CONTAINERS





NEW DESIGN!

Improved brew-thru lid and carrying handle make brewing and transferring even easier.



The same versatile base with drip tray storage.



UNIVERSAL THERMAL CONTAINERS

Designed for high-volume beverage service, the Universal Thermal Containers V3 series blends proven insulation performance with smart, modern upgrades. A cam-lock brew-thru lid ensures secure brewing, while the flat-edged top and chainless hinged cover offer a cleaner look and easier handling. Features like a sleek sight glass (with backup and brush) and a rounded splash guard enhance both function and presentation. With vacuum insulation to keep beverages hot for 4–6 hours, these dispensers offer dependable performance and elevated design for commercial settings.



BRUSHED STAINLESS

1 Gallon (128 oz) | 14.5" X 9" X 20.25"
GIU1GV3 Brushed Stainless

1.5 Gallon (192 oz) | 14.5" X 9" X 23"
GIU15GV3 Brushed Stainless

2 Gallon (256 oz) | 14" X 9.25" X 24.25"
GIU2GV3 Brushed Stainless



BLACK

1 Gallon (128 oz) | 14.5" X 9" X 20.25"
GIU1GV3BLK Black

1.5 Gallon (192 oz) | 14.5" X 9" X 23"
GIU15GV3BLK Black

4-6 Hours Hot

Hand Wash

Custom Wrap

Replacement Parts

lid funnel, sight glass kit, sight glass guard, locking and non-locking faucet, plastic stand, drip tray.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

SLIM LINE

The Slim Line Thermal Container offers a more space-saving solution to our line of large-capacity insulated coffee dispensers. Featuring a plastic handle that rotates down and a 3-pillar base with a narrow profile, requiring less counter space. Seamless stainless-steel body makes a great canvas for custom wraps. Detachable base fits under most brewers and is easy to transport.



1.5 Gallon (192 oz)
13" X 8" X 21.75"
GIUSL15G
Brushed Stainless

1 Gallon (128 oz)
13" X 8" X 21.75"
GIUSL1G
Brushed Stainless



DISTINCTLY YOURS

Make our thermal containers truly yours with branding that reflects your style. Turn to page 214 to explore customization options across Service Ideas products.

4-6 Hours Hot

Hand Wash

Custom Wrap

Replacement Parts

plastic lid, drip tray, spigot.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



TEA URNS

CLEAR

The Clear Tea Dispenser offers a fresh take on tea service with a BPA-free Tritan™ tank for glass-like clarity and strength that resists warping and staining. Hand grips make it easy to move, while its black base provides a stylish display. Enhance flavors with the optional infuser tube, which securely attaches to the lid for suspending fruits or herbs. A plastic brew stand accessory helps minimize splashing while brewing.

CLEAR TEA URN

3.5 Gallon (448oz)
15.25" X 6" X 23"

ITSLC35GBLINF Clear

Optional Brew Stand
13" X 5.75" X 10"

ITSLBASEBL Black Sintra Plastic

Dishwasher Safe

BPA-Free Materials

Made in USA

Replacement Parts

plastic lid, drip tray, spigot

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



STAINLESS

ROUND

Round Commercial Tea Urns have a leak-proof stainless body, rubber grip handles for easy transport, and a brew-thru plastic lid.

3 Gallon (384 oz)
15.25" X 11.25" X 16.5"
ITS3GPL
Brushed Stainless

5 Gallon (640 oz)
15.25" X 111.25" X 21.75"
ITS5GPL
Brushed Stainless



SLIM

Slim Commercial Tea Urns, 6" and 6.5" wide, feature a space saving built-in handle, a drip tray in the lid, and direct brewing capability.

3.5 Gallon (448 oz)
16.5" X 6" X 23"
ITSLS35G
Brushed Stainless

5 Gallon (640 oz)
19.75" X 7" X 21"
ITSLS5GPL
Brushed Stainless

SQUARE INFUSION

A commercial-grade dispenser with a removable flavor infusion wall for serving beverages with citrus, fruit, or herbs—or plain water and juice. Its one-piece molded body with rounded corners is easy to clean, while the base nests inside for compact storage. Includes a polished stainless steel spigot, drip tray, and NSF listing for safe commercial use.



1.5 Gallon (230oz)
11.25" X 8" X 19.75"
SCD15SS Brushed Stainless

3 Gallon (384oz)
11.25" X 9.75" X 22.5"
SCD30SS Brushed Stainless



Dishwasher Safe

BPA-Free Materials

Custom Print

Replacement Parts

Lid, stainless spigot, Tritan™ container, infuser wall, drip tray.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



ELITE COLD BEVERAGE DISPENSERS

Our Elite Stainless Steel Cold Beverage Dispensers are constructed of high-quality stainless steel and BPA-free Tritan™ plastic. Each dispenser includes a high-polished stainless steel spigot, adding an extra element of sophistication. Available in traditional brushed stainless steel, as well as four metallic finishes and four natural hydro-dipped patterns.



NESTING STORAGE!



BRUSHED STAINLESS

3 Gallon (384 oz)
13" X 10.75" X 22.5"
CBDRT3SS Brushed Stainless

5 Gallon (640 oz)
15" X 14" X 22.5"
CBDRT5SS Brushed Stainless

Dishwasher Safe

BPA-Free Materials

Custom Print

Replacement Parts

lid, drip tray, spigot, Tritan™ container, infuser tube

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

SINGLE WALL

METALLIC ELEMENTS

3 Gallon (384 oz)

13" X 10.75" X 22.5"

- **CBDRT3DTSS** Dark Tungsten
- **CBDRT3VGSS** Vintage Gold
- **CBDRT3RGSS** Rose Gold
- **CBDRT3BXSS** Black Onyx



NATURAL ELEMENTS

3 Gallon (384 oz)

13" X 11.25" X 22.5"

- **CBDRT3DWSS** Dark Wood
- **CBDRT3LWSS** Light Wood
- **CBDRT3WMSS** White Marble
- **CBDRT3MBSS** Travertine Marble





DOUBLE WALL

The same all stainless construction of our Single Wall Elite Cold Beverage Dispensers, but with an upgraded condensation-free double wall Tritan™ plastic container.

Dishwasher Safe

BPA-Free Materials

Custom Print



CLASSIC BRUSHED

3 Gallon (384 oz)
13" X 11.25" X 24.5"

CBDDW3GSS Brushed Stainless

Replacement Parts

Lid, stainless spigot, Tritan™ container, infuser tube, drip tray.

METALLIC ELEMENTS

3 Gallon (384 oz)
13" X 11.25" X 24.5"

CBDDW3GSSVG Vintage Gold
CBDDW3GSSRG Rose Gold
CBDDW3GSSBX Black Onyx

NATURAL ELEMENTS

3 Gallon (384 oz)
13" X 11.25" X 24.5"

CBDDW3GSSDW Dark Wood
CBDDW3GSSLW Light Wood
CBDDW3GSSWM White Marble
CBDDW3GSSMB Travertine Marble



STYLISH BASES TO MATCH YOUR URNS!

Choose the perfect style for your hosting needs with our Double Wall Beverage Dispenser, featuring Modern, Regal, and Round leg designs to match your aesthetic (and Thermo-Urns!) Its durable double-wall construction keeps beverages at the ideal temperature without condensation, while the clear Tritan™ walls and infusion tube beautifully display your drinks.

PARTS

URN15VLEGMD Modern Legs
URN15VLEGRG Regal Legs
URN15VLEGRD Round Legs
CBDDWADPT Leg Adapter
CBDDWADPTSET Container and Lid Kit

Dishwasher Safe

BPA-Free Materials

Replacement Parts

lid, legs, stainless spigot, Tritan™ container, ice tube, infuser tube.

NSF

MODERN LEGS

3 Gallon (384 oz) | 13" X 11.25" X 24.5"
CBDDW3GMD Polished Stainless

DOUBLE WALL
FANCY FEET



REGAL LEGS

3 Gallon (384 oz) | 13" X 11.25" X 24.5"
CBDDW3GRG Polished Stainless



ROUND LEGS

3 Gallon (384 oz) | 13" X 11.25" X 24.5"
CBDDW3GRN Polished Stainless

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

ESSENTIAL COLD BEVERAGE DISPENSERS

The Essential Cold Beverage Dispensers from Service Ideas combine style and functionality, offering sleek design, durable construction, and practical features for both casual and upscale settings.

Dishwasher Safe

BPA-Free Materials





ESSENTIAL ROUND

3 Gallon (384 oz)
13" X 10.75" X 22.5"
CBDRT3SS Brushed Stainless

5 Gallon (640 oz)
15" X 14" X 22.5"
CBDRT5SS Brushed Stainless

ESSENTIAL RECTANGLE

3 Gallon (384 oz)
13" X 10.75" X 22.5"
CBDT3SS Brushed Stainless



Replacement Parts

Lid, plastic spigot, Tritan™ container, ice tube, infuser tube, drip tray, ice core.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

COLD BREW 'N' SERV™

Improve efficiency and enhance your cold brew presentation with the Cold Brew 'N' Serv™ System. It includes a simple yet innovative brew basket that turns the Rectangle Cold Beverage Dispenser into an all-in-one cold brew coffee maker and dispenser, making cold brew more efficient, more sanitary, and more appealing. Easy-to-use brew basket with minimal handling for sanitary and mess-free brewing and serving.







COMPLETE BREWER & DISPENSER SYSTEM

3 Gallon (384 oz) | 17.5" X 8.25" X 20.5"

◩ CBNS3SS
Brushed Stainless Dispenser
Black Plastic Basket

JUST THE PARTS

3 lbs. Capacity | 13.75" X 6" X 6.75"

CBNS3BSKT
Black Plastic

3 Gallon (384 oz) | 17.5" X 8" X 11.25"

CBDTCONTKIT
Clear Tritan™ Plastic

CLASSIC COLD BEVERAGE

Our Classic Cold Beverage Dispensers come in an all-plastic construction, providing a more economical option to the popular stainless-steel version. The dispenser includes an infuser tube for easy drink customization. Add the optional ice tube with no perforation to cool without diluting. Ice tube included with the rectangular dispenser, sold separately for the round. Everything can be stored in the clear acrylic plastic body of the unit when not in use.







CLASSIC ROUND

3 Gallon (384 oz) | 12.25" X 11.5" X 21.75"

■ CBDRP3BL Black/Opaque

CLASSIC RECTANGLE

3 Gallon (384 oz) | 18.5" X 8.5" X 20.25"

■ CBDP3BLK Black/Opaque

Replacement Parts

Lid, plastic spigot, acrylic container, polypropylene container, ice tube, infuser tube.

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.

Dishwasher Safe

BPA-Free Materials

Custom Print

LASER-CUT ID TENTS



Made in USA

Don't see what you need? Make your own tents! Custom order with an MOQ of 70. Call customer service for more information at 1-800-328-4493.



1C-BF-___-MOD

3" X 1.75" X 1.5"

SANITATION: Cleaned, No Seating, Please Use Clean Cup, Sanitized

HOT BEVERAGES: House, Cider, Cocoa, Coffee, Decaf, Hot Water, Tea

COLD BEVERAGES: Apple, Cranberry, Iced Tea, Grape, Lemonade, Orange, Pineapple, Tomato, Water

DAIRY AND ALTERNATIVES: Almond Milk, 2% Milk, Coconut Milk, Cream, Dairy Free, Half & Half, Milk, Skim Milk, Soy Milk, Whole Milk

MISCELLANEOUS: Caution Hot Surface, Cold, Gluten Free, Hot, Nuts, Reserved, Sugar Free, Sweet, Unsweet, Vegan, Vegetarian

LASER-CUT ID SIGNS

Don't see what you need? Make your own signs! Custom order with an MOQ of 36. Call customer service for more information at 1-800-328-4493.

FLAVORS: Coffee, Cream, Decaf, Milk, Reserved, Skim, Tea, Water, Oat, Hot Water, Half & Half, Whole (only in brushed stainless).



BRUSHED STAINLESS
1C-ST-___-SIGN
VAR X 1" X 1"

VINTAGE GOLD
1C-ST-___-SIGN-VG
VAR X 1" X 1"

ROSE GOLD
1C-ST-___-SIGN-RG
VAR X 1" X 1"

BLACK ONYX
1C-ST-___-SIGN-BX
VAR X 1" X 1"

STAINLESS DRIP TRAYS

Our two-piece stainless steel coffee drip trays work great as an accessory to our Round Cold Beverage Dispensers or as a coaster for water pitchers. Use to keep your buffet and countertop clean from coffee and other liquids that drip from your large beverage dispensers. Two-piece design is dishwasher safe and easy to clean. Available in round and square shapes.

ROUND DRIP TRAY

6" X 6" X 1.25"

- **DT6BS** Brushed Stainless
- **DT6BSDT** Dark Tungsten
- **DT6BSVG** Vintage Gold
- **DT6BSRG** Rose Gold
- **DT6BSBX** Black Onyx

Dishwasher Safe

SQUARE DRIP TRAY

6" X 6" X 1.25"

- **DTSQ6SS** Brushed Stainless



PLASTIC DRIP TRAYS

Our durable plastic drip trays are perfect for pairing with airpots, creamers, and beverage dispensers. The Octagon Drip Tray and Small Round Drip Tray are designed to catch coffee drips and other liquids, keeping your buffet or countertop clean and tidy. Whether used for beverage stations or as coasters, these trays offer a practical and stylish solution for maintaining a professional service area.



OCTAGON DRIP TRAY

4.25" X 4.25" X 1"

■ DT45
Black Plastic

SMALL ROUND DRIP TRAY

4" X 4" X 1"

◪ DT4BLSS
Black and Stainless

Dishwasher Safe

BEYOND BEVERAGES

Traditionally known for beverage service, Service Ideas now expands into buffet foodservice with innovative non-beverage essentials. This line includes vacuum-insulated bottles that hold sauces and dressings at the ideal temperature, collapsible risers that transform trays into multi-level displays while storing flat, and sleek tabletop trash cans that keep buffet areas tidy. Together, these tools bring efficiency, style, and ease to every presentation, enhancing the guest experience while simplifying setup and cleanup.














RANCH
ITALIAN

VERSAVAC BOTTLE

Keep sauces, dressings, and drinks fresh with the VersaVac Bottle. Its vacuum-insulated design maintains ideal temperatures on buffet counters. Swap between the Twist Seal Lid for prep and cocktails, the Vented Cruet Lid for vinaigrettes, the Small Pour Lid for dressings, and the Large Pour Lid for thicker sauces or soups.

Dishwasher Safe

8+ Hours Cold

4-6 Hours Hot









VERSAVAC BOTTLE

0.7 Liter (23.7 oz) | 2" X 2" X 5.5"

- VV07SSCR Vented Cruet Pour
- VV07SSSM Small Pour
- VV07SSLG Large Pour
- VV07SSTS Twist Seal

1 Liter (33.8 oz) | 2" X 2" X 7.5"

- VV10SSCR Vented Cruet Pour
- VV10SSSM Small Pour
- VV10SSLG Large Pour
- VV10SSTS Twist Seal



ADD THE NEW TETHERED CAP!

- VVCRTOPWH White





FOUR LID OPTIONS

Vented Cruet Pour (VVLIDCR), Small Pour (VVLIDSM), Large Pour (VVLIDLG), Twist Seal (VVLIDTS)

Replacement Parts

cruet pour lid, small pour lid, large pour lid, twist seal lid, tethered cap, vacuum bottle.

TRAY-POD

COLLAPSIBLE RISER SOLUTION

The Tray-Pod Collapsible Riser is a space-saving solution for elevating foodservice displays. Available in three sizes, it unfolds like a folding chair to provide a stable base for trays and collapses flat for compact storage. Rubber ends on each leg help keep the riser firmly in place, ensuring a secure setup on any tabletop. Its sleek, functional design enhances the look of buffet lines and tablescapes, making it a versatile choice for any event.



Small 6"

6" X 1.75" X 1.75"

■ TRP6BL Black

(pair with small tray of 11" dia. or less)



Medium 8"

8" X 1.75" X 1.75"

■ TRP8BL Black

(pair with medium tray of 14" dia. or less)



Large 10"

10" X 1.75" X 1.75"

■ TRP10BL Black

(pair with large tray of 16" dia. or less)





Folds down into a compact rod for storage and transportation.

TABLETOP TRASH CANS

The Tabletop Trash Can offers a sleek, practical solution for waste disposal in commercial foodservice settings. Its compact 1.5-liter capacity discreetly handles small waste like stir sticks and sugar packet wrappers at buffets and coffee stations. The angled top allows easy, mess-free disposal, while keeping trash hidden from sight. Remove the lid to empty contents and conveniently clean and sanitize in the dishwasher.



1.5 Liter (50.07 oz)

8" X 5.5" X 5.5"

- **TTR15BS** Brushed Stainless
- **TTR15BSVG** Vintage Gold
- **TTR15BSRG** Rose Gold
- **TTR15BSBX** Black Onyx

Dishwasher Safe

TRASH WITH CLASS

The classiest way to throw away your straws and stir sticks





ORIGINS OF INNOVATION

By the 1990s, airpots had become the preferred way to serve fresh coffee in high-volume environments, and operators needed a model that balanced durability, heat retention, and everyday ease of use. Introduced in 1998, the Eco-Air® Airpot featured a durable stainless or plastic shell paired with a vacuum-insulated glass interior that delivered some of the longest-lasting heat retention in its class. Its reliable performance and universal compatibility quickly made it one of the most trusted airpots in the industry. As coffee programs expanded, the category grew with it, inspiring airpot cover-ups, organizers, and other accessories that helped operators create cleaner and more polished beverage stations. The Eco-Air® Airpot remains a cornerstone of modern coffee service and continues to influence how operators serve today.

Airpot Cover-Up

1998





Eco-Air™





ADVANTAGES:

~ removable lid for easy filling and cleaning
~ all black interior hides staining
~ brew-thru suction pipe saves you steps
~ swivel base for easy access
~ fold-down handle for transporting

NOW
SUPC #

GLASS LINED EC



4-6 Hours Hot

Hand Wash

Custom Wrap

SMOOTH BODY

1.9 Liter (64.2 oz) | 8.25" X 6.25" X 15.25"

- ECAL19S Brushed Stainless, Lever Pump Lid
- ECA19S Brushed Stainless, Push Pump Lid

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22S Brushed Stainless, Lever Pump Lid
- ECA22S Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 8.25" X 6.25" X 17"

- ECAL25S Brushed Stainless, Lever Pump Lid
- ECA25S Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 8" X 6.25" X 18.25"

- ECAL30S Brushed Stainless, Lever Pump Lid
- ECA30S Brushed Stainless, Push Pump Lid

BLACK PLASTIC BODY

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22PBLMAT Matte Black Plastic, Lever Pump Lid
- ECA22PBLMAT Matte Black Plastic, Push Pump Lid
- ECAL22PBLK Shiny Black Plastic, Lever Pump Lid
- ECA22PBL Shiny Black Plastic, Push Pump Lid

Replacement Parts

Lid (lever, pump, decaf), suction pipe, glass liner, gasket.

CO-AIR® AIRPOTS



SIGHT GLASS BODY

2.2 Liter (74.4 oz) | 8.5" X 6.75" X 16"

- ECAL22SGY Brushed Stainless, Lever Pump Lid
- ECA22SGY Brushed Stainless, Push Pump Lid
- ECAL22PBLMATSG Black Plastic, Lever Pump Lid

JEWELED BODY

2.2 Liter (74.4 oz) | 8.25" X 6.25" X 15.5"

- ECAJL22S Polished Spiral Cut, Lever Pump Lid
- ECAJ22SS Polished Spiral Cut, Push Pump Lid

MORE OPTIONS!

Select styles available with a stainless steel liner. See product and price index for more information.

STAINLESS-LINED ECO-AIR® SLIM

Our stainless-lined Eco-Air® airpots come in four compact sizes, perfect for tight spaces like carts and small countertops. Durable stainless vacuum insulation keeps beverages hot for 4–6 hours. Choose a classic push-pump or easy lever-pump lid.

JUST THE LIDS

EPL22BL, EPL22OR, EPLOR, ELLBL, ELLOR, ELLBLORT
*(for **Eco-Air®** and **Eco-Air®** Slim Airpots)*



PUSH PUMP LID

1.9 Liter (64.2 oz) | 8" X 6.25" X 11.75"
SECA19S Brushed Stainless, Push Pump Lid

2.2 Liter (74.4 oz) | 8" X 6.25" X 13"
SECA22S Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 8.25" X 6.25" X 14"
SECA25S Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 8" X 6.25" X 15.25"
SECA30S Brushed Stainless, Push Pump Lid

LEVER PUMP LID

1.9 Liter (64.2 oz) | 8" X 6.25" X 11.75"
SECAL19S Brushed Stainless, Lever Pump Lid

2.2 Liter (74.4 oz) | 7.5" X 5.5" X 13.5"
SECAL22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 8" X 5.5" X 14.25"
SECAL25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 8" X 5.5" X 15.75"
SECAL30S Brushed Stainless, Lever Pump Lid



4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Replacement Parts

Lid (lever, pump, decaf), suction pipe, gasket.

NEW!

COLOR-ME SVAC IN WHITE

Add a fresh, modern touch to your coffee station with Color Me SVAC Airpots featuring a crisp white lid and collar. Available in four capacities, these airpots pair a brushed stainless steel body with a clean white accent for a professional, minimalist look. Each model is equipped with stainless vacuum insulation to keep beverages hot or cold for 4–6 hours and an ergonomic lever lid for smooth, one-handed dispensing. A push-button lock system allows you to easily swap out the lid and collar for replacements or color-coded service. NSF-listed and built for commercial use, these airpots combine reliable performance with simple, elegant styling.

WHITE LID

2.2 Liter (74.4 oz) | 8.75" X 6.75" X 11.5"
■ CTAL22WHT White, Lever Pump Lid

2.5 Liter (84.5 oz) | 8.75" X 6.75" X 12.5"
■ CTAL25WHT White, Lever Pump Lid

3 Liter (101.4 oz) | 8.75" X 6.75" X 13.25"
■ CTAL30WHT White, Lever Pump Lid

3.7 Liter (125 oz) | 8.75" X 6.75" X 15"
■ CTAL37WHT White, Lever Pump Lid



Replacement Parts

Lid (lever), lid collar, suction pipe, gasket.



A FRESH TAKE

Brighten your beverage service with the clean, modern look of crisp white Color Me SVAC Airpots.

COLOR-ME SVAC

ORIGINAL BRUSHED STAINLESS

2.2 Liter (74.4 oz)
8.75" X 6.75" X 11.5"

- CTAL22BL Black, Lever Pump Lid
- CTAL22BLU Blue, Lever Pump Lid
- CTAL22BR Brown, Lever Pump Lid
- CTAL22GRN Green, Lever Pump Lid
- CTAL22OR Orange, Lever Pump Lid

2.5 Liter (84.5 oz)
8.75" X 6.75" X 12.5"

- CTAL25BL Black, Lever Pump Lid
- CTAL25BLU Blue, Lever Pump Lid
- CTAL25BR Brown, Lever Pump Lid
- CTAL25GRN Green, Lever Pump Lid
- CTAL25OR Orange, Lever Pump Lid

3 Liter (101.4 oz)
8.75" X 6.75" X 13.25"

- CTAL30BL Black, Lever Pump Lid
- CTAL30BLU Blue, Lever Pump Lid
- CTAL30BR Brown, Lever Pump Lid
- CTAL30GRN Green, Lever Pump Lid
- CTAL30OR Orange, Lever Pump Lid

3.7 Liter (125 oz)
8.75" X 6.75" X 15"

- CTAL37BL Black, Lever Pump Lid
- CTAL37BLU Blue, Lever Pump Lid
- CTAL37BR Brown, Lever Pump Lid
- CTAL37GRN Green, Lever Pump Lid
- CTAL37OR Orange, Lever Pump Lid



Replacement Parts

Lid (lever), lid collar, suction pipe, gasket.



METALLIC ELEMENTS COLLECTION

The 3-liter Color Me SVAC airpot comes in Metallic Elements finishes—Vintage Gold, Rose Gold, and Dark Tungsten—paired with a sleek black lid for a modern and stylish presentation.

3 Liter (101.4 oz) | 8.75" X 6.75" X 13.25"

CTAL30BLRG
Rose Gold, Lever Pump Lid

CTAL30BLDT
Dark Tungsten, Lever Pump Lid

CTAL30BLVG
Vintage Gold, Lever Pump Lid

SIGNA-AIR®
AIRPOT

Serve up style and reliability with our ***signa***ture airpots! Featuring glass or stainless vacuum insulation for superior heat retention, these airpots keep beverages hot and fresh. Each includes 4 colored flavor tabs and adhesive labels (coffee, decaf, tea, and hot water) that hang below the spout or store neatly on the back. Built for durability, they're ideal for high-volume settings like convenience stores and hotel lobbies. Lever pump lid only.



CLIP-ON FLAVOR TABS!

Includes four flavor tabs that clip neatly to the back for convenient storage.

Replacement Parts

lid (black, chrome), suction pipe, glass liner, flavor indicator tabs.



STAINLESS LINED, STAINLESS EXTERIOR, BLACK LID

2.2 Liter (74.4 oz) | 9" X 6.75" X 13.75"

ENALS22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 9" X 6.75" X 14.5"

ENALS25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 9" X 6.75" X 16"

ENALS30S Brushed Stainless, Lever Pump Lid

3.7 Liter (125 oz) | 9" X 6.75" X 18"

ENALS37SV2 Brushed Stainless, Lever Pump Lid



STAINLESS LINED, STAINLESS EXTERIOR, CHROME LID*

2.2 Liter (74.4 oz) | 9" X 6.75" X 13.75"

ENALS22SCH Brushed Stainless, Lever Pump Lid
ENALS22SCHBL Soft-Touch Black, Lever Pump Lid
ENALS22SCHWH Soft-Touch White, Lever Pump Lid

*chrome lid airpots ***not*** NSF listed

STAINLESS LINED, PLASTIC EXTERIOR, BLACK LID

2.5 Liter (84.5 oz) | 9" X 6.75" X 14.5"

ENALS25PBLMAT Black Plastic, Lever Pump Lid

4-6 Hours Hot | Hand Wash | Limited Lifetime Warranty | Custom Wrap



GLASS LINED, BRUSHED EXTERIOR, BLACK LID

2.2 Liter (74.4 oz) | 8.75" X 6.5" X 15.25"

ENALG22S Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 8.75" X 6.5" X 17"

ENALG25S Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 8.75" X 6.5" X 18"

ENALG30S Brushed Stainless, Lever Pump Lid

6-8 Hours Hot | Hand Wash | Custom Wrap

STEELVAC™ AIRPOT

SteelVac™ Airpots feature a durable stainless-steel shell with a brushed satin finish that resists fingerprints. Available with glass (6–8 hr) or stainless (4–6 hr) liners and lever or pump lids. Pair with the Roto Rack (p.80) for a complete coffee display.

JUST THE LIDS

SSALL, SSALLOR, SSAPL, SSALOR



STAINLESS-LINED

2.5 Liter (84.5 oz) | 9.25" X 7.25" X 13.75"

- SSAL250 Brushed Stainless, Lever Pump Lid
- SSA250 Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 9.25" X 7.25" X 15.5"

- SSAL300 Brushed Stainless, Lever Pump Lid
- SSA300 Brushed Stainless, Push Pump Lid

3.75 Liter (126.8 oz) | 9.5" X 7.25" X 17.5"

- SSAL375 Brushed Stainless, Lever Pump Lid
- SSA375 Brushed Stainless, Push Pump Lid





GLASS-LINED

2.2 Liter (74.4 oz) | 9.5" X 7.25" X 13.25"

- GLAL220 Brushed Stainless, Lever Pump Lid
- GLAP220 Brushed Stainless, Push Pump Lid

2.5 Liter (84.5 oz) | 9.5" X 7.25" X 14.25"

- GLAL250 Brushed Stainless, Lever Pump Lid
- GLAP250 Brushed Stainless, Push Pump Lid

3 Liter (101.4 oz) | 9.5" X 7.25" X 15.5"

- GLAL300 Brushed Stainless, Lever Pump Lid
- GLAP300 Brushed Stainless, Push Pump Lid





Replacement Parts

lid (lever and push), suction pipe, glass liner, gasket.

LOCK 'N' CARRY AIRPOT

Our Lock 'N' Carry Airpot features 18/8 stainless steel double wall construction with vacuum insulation to keep contents warm for 4–6 hours. The easy-to-use lid is designed with an innovative locking mechanism that allows you to protect yourself and your customers when transporting full units. This durable airpot is great for convenience stores, hotel lobbies, break rooms and other high-volume settings.

4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Replacement Parts — Lid (lever and push), suction pipe, gasket.



The unique locking lid prevents spills and keeps coffee fresh longer.







2.5 Liter (84.5 oz)

9.25" X 7" X 14"

- **SVAP25L** Lever Pump Lid
- **SVAP25P** Push Pump Lid



3 Liter (101.4 oz)

9.25" X 7.5" X 15"

- **SVAP30L** Lever Pump Lid
- **SVAP30P** Push Pump Lid



3.8 Liter (128.5 oz)

9.25" X 7" X 16.75"

- **SVAP38CPL** Lever Pump Lid

AIRPOT COVER-UPS

Airpot cover-ups feature a universal lid for push or lever pump airpots, with an adjustable riser in the base for a perfect fit. Available in brushed (BS) or polished (PS) stainless, and pairs with our Stainless Drip Trays (p.52) for a complete look.

COVER-UPS

Fits 1.9-, 2.2-, and 2.5-liter ECA Airpots (p.64)
11.5" X 9.5" X 17.75"

- APC716BS
- APC716PS

Fits SteelVac™ GLA and SSA Airpots (p.74)
13.25" X 11.25" X 19"

- APC817BS
- APC817PS

ID CHAINS

SINGLE CHAINS

Hot Water | **3.5" X 1.5" X 0.25"**
IDCHHW

Coffee | **3.5" X 1.5" X 0.25"**
IDCHCF

Decaf | **3.5" X 1.5" X 0.25"**
IDCHDE

VARIETY PACK

1 each Hot Water, Coffee, and Decaf
3.5" X 1.5" X 0.25"
IDVAR





Hand Wash

Replacement Parts

lid, adjustable disk.

BUILD YOUR OWN AIRPOT STATION

COMPONENTS

5-Compartment Condiment Module
13.5" X 11" X 4"
APC5V2

2-Compartment Condiment Module
10.75" X 4.75" X 4"
APC2V2

Airpot Holder & Drip Tray Module, High
12.25" X 8.25" X 8.75"
APDT1HBL

Airpot Holder & Drip Tray Module, Low
12.25" X 8.75" X 2.5"
APDT1LBL

Finishing End Caps (Set of 2)
APENDCAP

Drip Tray Insert
4" X 4" X 1"
DT4BLSS

BUNDLED KITS

The Starter
APD2BL
(2)APDT1LBL, (1)APC2V2, (1)DT4BLSS, (1)APENDCAPS

The Trio
APD3BL
(3)APDT1LBL, (1)APC5V2, (1)APENDCAPS

The HiLo
APD4BL
(2)APDT1LBL, (2)APDT1HBL, (1)APC5V2, (2)APENDCAPS

The Two-Tier Trio
APD6BL
(3)APDT1LBL, (3)APDT1HBL, (1)APC2V2, (1)APC5V2


THE TWO-TIER TRIO


THE HILO







BUNDLE KITS





THE STARTER

PLASTIC ROTO-RACK®

The Plastic Roto Rack® is a customer friendly, commercial grade display system, accommodating a wide array of airpot dimensions while maximizing counter space. This lazy susan rotation system allows you to display 3 airpots with a diameter of 7.5" or less and 3 additional compartments for cups, stir sticks and condiments. Includes a removable drip tray.

Hand Wash



TRIPLE PLASTIC ROTO-RACK®
26.25" X 22.75" X 4"
RRAP3BLK

COMBO AIRPOT STATIONS

The Combo Airpot Stations fits 1–2 airpots, along with 5 compartments for standard coffee condiments. Adjustable disks in the stand to fit many sizes of airpots. Removable drip tray comes apart for easy cleaning. Great coffee station for offices, convenience stores and healthcare facilities.

Hand Wash



SINGLE COMBO STATION

17.5" X 13.25" X 5.75"

APLR15BL



DOUBLE COMBO STATION

26" X 13.5" X 5.75"

APLR25BL

Replacement Parts

drip trays, adjustable disk.

NEW!

FLAT PACK AIRPOT RACK

The Service Ideas Flat Pack Wire Airpot Rack delivers a smart, space-saving solution for beverage service and shipping. Designed to hold two airpots up to 7.5 inches in diameter, this rack ships flat to minimize storage and quickly clicks together without tools. Once assembled, its black powder-coated stainless steel frame offers the same durability and clean presentation as our traditional racks, while removable drip trays ensure a tidy station and easy cleanup. Perfect for convenience stores, healthcare facilities, and breakrooms.

8.75" X 6.75" X 11.5"
☐ APRC2

Hand Wash

Replacement Parts

drip trays





SHIPS FLAT!

Tool-free assembly allows for quick, hassle-free setup.

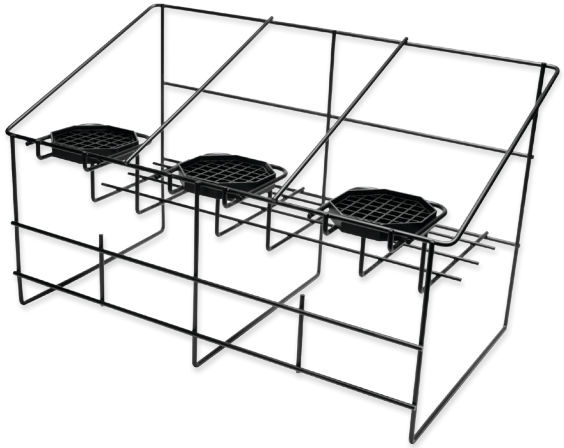
WIRE RACKS

When space is limited, wire racks help keep beverage service areas organized. The black wire racks from Service Ideas hold 2 or 3 airpots with a diameter of 7.5" or less. Constructed from powder coated stainless steel wire. Removable black drip trays for easy cleaning. Great airpot rack for offices, convenience stores and healthcare facilities. Try clipping the double and triple together to make a five-pot stand.

Hand Wash

Replacement Parts drip trays.

Triple Wire Airpot Rack
23.75" X 12.75" X 14"
APR3BLC



Double Wire Airpot Rack
20.25" X 13" X 9.25"
APR2BLC



Airpots sold separately.

MODULAR AIRPOT STANDS

Our Modular Airpot Stands fit all airpots! They come in two separate pieces. Clip them together or use them separately to create a unique set-up that works best for you. Constructed from a lightweight and durable black styrene plastic. Removable grate for easy cleanup.



Single Airpot Stand
24.5" X 7.75" X 16.25"
APS1CBL



Double Airpot Stand
24.5" X 7.75" X 16"
APS2BL

Airpots sold separately.

CONDIMENT CADDIES

Store and organize a multitude of beverage condiments such as sugars, creamers, cups, lids, and sleeves in one of our Condiment Caddies. A great addition to any coffee station!



8-Part Caddy
23" X 9.25" X 11"
CCPL8V2



6-Part Caddy
14.5" X 8.25" X 2.75"
SC1090



Airpot Drip Tray
12" X 8" X 2.25"
APS1



Octagon Caddy
9.25" X 7" X 17.25"
OCH7715C

ERGOSERV®
AIRPOT

The ErgoServ® Commercial Airpots from Service Ideas feature an ergonomic comfort carry handle that reduces fatigue and a durable zinc die-cast lever in the lid that makes it easy to pump. The ErgoServ® Commercial line offers the perfect balance between practicality, durability, and style, making it a popular choice in the hospitality industry.



STAINLESS-LINED

2.2 Liter (74.4 oz) | 9" X 7" X 13"

10-00180-008 Brushed Stainless, Lever Pump Lid

2.5 Liter (84.5 oz) | 9" X 7" X 13.5"

10-00181-000 Brushed Stainless, Lever Pump Lid

3 Liter (101.4 oz) | 9" X 7" X 14.75"

10-00189-000 Brushed Stainless, Lever Pump Lid

4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Custom Wrap

Replacement Parts

lid (lever), suction pipe, gasket.





Green Lid
10-00597-000



Orange Lid
10-00597-002



Brown Lid
10-00597-003



Black Lid
10-00597-004

ERGOSERV® COMMERCIAL

BY SERVICE IDEAS

Service Ideas ErgoServ™ Commercial Beverage is a comprehensive line of beverage service-ware specifically designed for the commercial foodservice industry. The superior FerroStat insulation retains temperature for 4–6 hours. All items are NSF certified, ensuring food safety, and are backed by a solid 5-year vacuum insulation warranty, guaranteeing product longevity and performance.

- **Superior FerroStat insulation** keeps beverages at the ideal temperature for 4–6 hours.
- **NSF certified** for trusted food safety in commercial settings.
- **Backed by a limited lifetime** vacuum insulation warranty for long-lasting performance and reliability.

FLIP THE PAGE FOR MORE!

ErgoServ® Commercial creamers and carafes shown on pages 90–93.

ERGOSERV®
CREAMER

The ErgoServ® Commercial Creamer is NSF-listed, easy to clean, and insulated to hold temperature for 4–6 hours. Features an ergonomic handle, no-drip spout, and optional indicator socks in Cream, Milk, Skim, and Soy.

CREAMER

1 Liter (33.8 oz) | **7" X 6.5" X 10.5"**
10-00744-000

IDENTIFICATION SOCKS

Skim | **Light Blue**
10-00209-001

Soy | **Gray**
10-00209-004

Milk | **Red**
10-00209-002

Cream | **Purple**
10-00209-003

Coconut | **White**
10-00209-017

Oat | **Beige**
10-00209-020

Almond | **Beige**
10-00209-016



FOUR PACK SOCKS

MILK, SOY, CREAM, SKIM
10-00209-VAR4







ERGOSERV® SERVERS

PITCHER

1.9 Liter (64.2 oz) | 8.75" X 5.5" X 10"
10-00009-010

CARAFE

0.6 Liter (20 oz) | 7" X 4.25" X 7.5"
10-00006-000

1 Liter (33.8 oz) | 7.5" X 5.25" X 8.5"
10-00007-000

1.5 Liter (50.7 oz) | 8" X 5.75" X 10.25"
10-00008-000

BREW-IN CARAFE

1.9 Liter (64.2 oz) | 8.5" X 6.5" X 13"
10-00183-000 Short

1.9 Liter (64.2 oz) | 8.75" X 6.75" X 13"
10-00185-000 Tall

4-6 Hours Hot | Dishwasher Safe | Limited Lifetime Warranty | Custom Print

Replacement Parts

lid (brew-thru, trigger, decaf), colored trigger lids (blue, green, brown, orange), silicone sleeves.

NEW!
WHITE ERGOSERV®

Blending clean design with commercial performance, the ErgoServ® Creamer with White Lid features durable stainless vacuum insulation to keep dairy and non-dairy beverages cold for 4–6 hours. Its brushed stainless body pairs with a crisp white lid for a fresh, modern look ideal for buffet and coffee service. NSF listed and designed for easy cleaning, it comes apart completely and is dishwasher safe. Compatible with optional silicone ID socks for quick content identification.



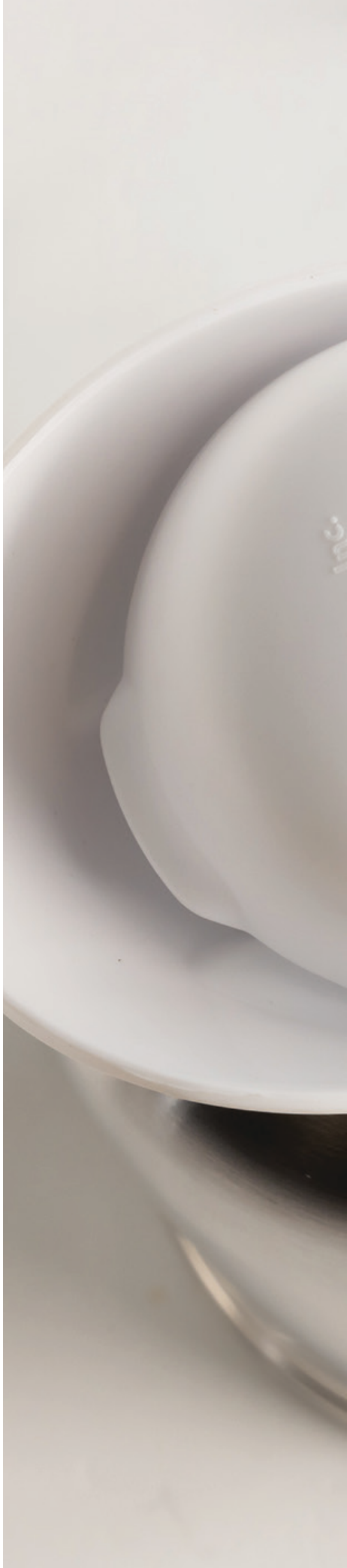
WHITE CREAMER

1 Liter (33.8 oz)
7" X 6.5" X 10.5"
10-00744-WH0

4-6 Hours Hot
Dishwasher Safe
Limited Lifetime Warranty
Custom Print

Replacement Parts

trigger lid, silicone sleeves (page 90).





CRISP WHITE!

Fresh look, clean pour—now with a crisp white lid in the same easy-to-clean design.

NICOLLET FLIP TOP

Designed for hot beverage service, the Nicollet Carafe offers smooth pouring and a sleek profile. The flip-top lid is versatile enough for sauces, creams, and specialty uses.



0.6 Liter (20 oz) | 6" X 4.5" X 7.25"

- NIC06BS Brushed Stainless
- NIC06PS Polished Stainless

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- NIC10BS Brushed Stainless
- NIC10PS Polished Stainless

1.5 Liter (50.7 oz) | 6.5" X 5" X 10.25"

- NIC15BS Brushed Stainless
- NIC15PS Polished Stainless

4-6 Hours Hot | Dishwasher Safe | Limited Lifetime Warranty | Custom Print

Replacement Parts

stopper lid, decaf indicator tabs.

0.6 Liter (20 oz) | 6" X 4.5" X 7.25"

- NIC06BSPB Brushed Stainless
- NIC06PSPB Polished Stainless

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- NIC10BSPB Brushed Stainless
- NIC10PSPB Polished Stainless

1.5 Liter (50.7 oz) | 6.5" X 5" X 10.25"

- NIC15BSPB Brushed Stainless
- NIC15PSPB Polished Stainless

4-6 Hours Hot | Hand Wash | Limited Lifetime Warranty | Custom Print

Replacement Parts

push-button lid, decaf indicator tabs.



NICOLLET PUSH BUTTON

Ideal for hot beverages like coffee and tea, the push-button Nicollet Carafe delivers controlled dispensing with a streamlined look.



Metallic Elements
Push-Button Lid

Nicollet Series Flip-Top
in Radiant White





Metallic Elements
Flip-Top Lid

Nicollet Series Push-Button
in Radiant Black



NICOLLET SERIES
DESIGNER FINISHES

FLIP-TOP LID

0.6 Liter (20 oz)
6" X 4.5" X 7.25"

- **NIC06BSVG** Brushed Vintage Gold
- **NIC06BSRG** Brushed Rose Gold
- **NIC06BSBX** Brushed Black Onyx
- **NIC06BSWH** Radiant White
- **NIC06BSBL** Radiant Black

1 Liter (33.8 oz)
6" X 4.75" X 8.25"

- **NIC10BSVG** Brushed Vintage Gold
- **NIC10BSRG** Brushed Rose Gold
- **NIC10BSBX** Brushed Black Onyx
- **NIC10BSWH** Radiant White
- **NIC10BSBL** Radiant Black

1.5 Liter (50.7 oz)
6.5" X 5" X 10.25"

- **NIC15BSVG** Brushed Vintage Gold
- **NIC15BSRG** Brushed Rose Gold
- **NIC15BSBX** Brushed Black Onyx
- **NIC10BSWH** Radiant White
- **NIC15BSBL** Radiant Black

PUSH-BUTTON LID

0.6 Liter (20 oz)
6.25" X 4.25" X 7.5"

- **NIC06BSPBVG** Brushed Vintage Gold
- **NIC06BSPBRG** Brushed Rose Gold
- **NIC06BSPBBX** Brushed Black Onyx
- **NIC06BSPBWH** Radiant White
- **NIC06BSPBBL** Radiant Black

1 Liter (33.8 oz)
6" X 4.75" X 8.25"

- **NIC10BSPBVG** Brushed Vintage Gold
- **NIC10BSPBRG** Brushed Rose Gold
- **NIC10BSPBBX** Brushed Black Onyx
- **NIC10BSPBWH** Radiant White
- **NIC10BSPBBL** Radiant Black

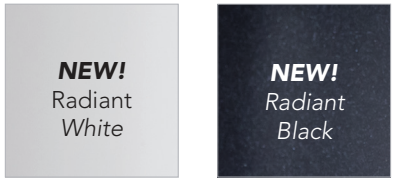
1.5 Liter (50.7 oz)
6.25" X 5" X 10.75"

- **NIC15BSPBVG** Brushed Vintage Gold
- **NIC15BSPBRG** Brushed Rose Gold
- **NIC15BSPBBX** Brushed Black Onyx
- **NIC15BSPBWH** Radiant White
- **NIC15BSPBBL** Radiant Black

Metallic Elements Collection: PVD Finishes



Radiant Elements Collection: Powder Coated Finishes



Natural Elements Collection: Hydro-Dipped Finishes



NATURALLY STYLED!

Earth-inspired finishes give the Nicollet Series Carafe a grounded, modern look while maintaining the durability and temperature retention operators expect.



FLIP-TOP LID

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- **NIC10BSDW** Dark Wood
- **NIC10BSLW** Light Wood
- **NIC10BSMB** Travertine Marble
- **NIC10BSWM** White Marble
- **NIC10BSGM** Gray Marble
- **NIC10BSLTH** Italian Leather

4-6 Hours Hot | Hand Wash | Limited Lifetime Warranty | Custom Print

MARQUETTE
FLIP TOP

Designed for hot beverage service, the Marquette Carafe offers smooth pouring and a sleek profile. The flip-top lid is versatile enough for sauces, creams, and specialty uses.



Brushed Stainless Steel



Polished Stainless Steel



4-6 Hours Hot

Dishwasher Safe

Limited Lifetime Warranty

Custom Print

Replacement Parts

stopper lid, decaf indicator tabs.

0.3 Liter (10 oz)
5.75" X 4.25" X 6"

- MAR03BS Brushed Stainless
- MAR03PS Polished Stainless

0.6 Liter (20 oz)
6" X 4.5" X 6.5"

- MAR06BS Brushed Stainless
- MAR06PS Polished Stainless

1 Liter (33.8 oz)
6.25" X 5" X 7.5"

- MAR10BS Brushed Stainless
- MAR10PS Polished Stainless

1.5 Liter (50.7 oz)
6.5" X 5.5" X 9"

- MAR15BS Brushed Stainless
- MAR15PS Polished Stainless

2 Liter (67.6 oz)
6.25" X 5.5" X 10.75"

- MAR20BS Brushed Stainless
- MAR20PS Polished Stainless



MARQUETTE PUSH BUTTON

Ideal for hot beverages like coffee and tea, the push-button Marquette Carafe delivers controlled dispensing with a streamlined look.



PUSH-BUTTON LID

1 Liter (33.8 oz) | 6" X 4.75" X 8.25"

- MAR10BSPB Brushed Stainless
- MAR10BSPBVG Vintage Gold
- MAR10BSPBRG Rose Gold
- MAR10BSPBDT Dark Tungsten
- MAR10BSPBBX Black Onyx

4-6 Hours Hot | Hand Wash | Limited Lifetime Warranty | Custom Print

Replacement Parts

push-button lid, decaf indicator tabs.

ALTUS CARAFE

The Altus Carafe features a sleek silhouette with stainless steel vacuum insulation to keep beverages hot or cold for 4–6 hours. NSF-listed and accented with polished stainless details, it blends elegance and durability for professional service.

FLIP-TOP LID

0.6 Liter (20 oz)
5.75" X 4.25" X 7.75"

- **ALTU06BS** Brushed Stainless

1 Liter (33.8 oz)
5.75" X 4.5" X 10.25"

- **ALTU10BS** Brushed Stainless
- **ALTU10BSVG** Vintage Gold
- **ALTU10BSRG** Rose Gold
- **ALTU10BSDT** Dark Tungsten
- **ALTU10BSBX** Black Onyx

1.5 Liter (50.7 oz)
6.25" X 5" X 11.25"

- **ALTU15BS** Brushed Stainless






4-6 Hours Hot
Dishwasher Safe
Limited Lifetime Warranty
Custom Print
Replacement Parts
stopper lid, decaf indicator tabs.

SMART CHOICE CARAFE

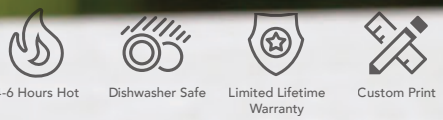
This smart and stylish coffee carafe comes in four different sizes with an all-polished body, complete with a polished flip-top lid, an all-metal stopper, and ergonomic handle. Great for coffee, cream, and other hot or cold beverages.

0.3 Liter (10 oz) | 5.5" X 4.25" X 5.5"
SVSC03PS Polished Stainless

0.6 Liter (20 oz) | 5.75" X 4.25" X 7.5"
SVSC06PS Polished Stainless

1 Liter (33.8 oz) | 5.75" X 4.25" X 10.25"
SVSC10PS Polished Stainless

1.3 Liter (44 oz) | 6" X 5" X 11"
SVSC13PS Polished Stainless



Replacement Parts

stopper lid, decaf indicator tabs.

SQUARE SERVER

The Stainless Square Server features a clean-pour spout, a flip-top stopper lid, and a unique square design. A thin handle makes it easy to carry multiple servers with one hand. Available in four sizes with a traditional brushed stainless finish.

0.4 Liter (13.5 oz) | 6" X 4" X 6.75"
SVSQ04BS Brushed Stainless

0.7 Liter (23.7 oz) | 6.25" X 4.5" X 7.75"
SVSQ07BS Brushed Stainless

1 Liter (33.8 oz) | 6.5" X 4.75" X 8.75"
SVSQ10BS Brushed Stainless

1.5 Liter (50.7 oz) | 6.75" X 5.25" X 10"
SVSQ15BS Brushed Stainless

4-6 Hours Hot | Dishwasher Safe | Limited Lifetime Warranty | Custom Print

Replacement Parts

stopper lid, decaf indicator tabs.

CLASSY™ CARAFE

The Classy™ Carafe features a durable zinc-plated handle, collar, and lid. Glass-vacuum insulation keeps beverages hot for 6–8 hours, with an optional orange decaf indicator sock. Available in brushed (BS), chrome (CH), and copper (CP) stainless finishes, as well as four vibrant powder-coated colors—blue (BLU), black (BLK), red (RED), and white (WHT).

6-8 Hours Hot (glass lined)
4-6 Hours Hot (stainless lined)
Hand Wash



GLASS LINED

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZ1BLK Black
- CJZ1BLU Blue
- CJZ1RED Red
- CJZ1WHT White

STAINLESS LINED

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- CJZS1BLK Black
- CJZS1BLU Blue
- CJZS1RED Red
- CJZS1WHT White



GLASS-LINED

0.6 Liter (20 oz) | 6.5" X 5" X 8.5"

- **CJZ6BS** Brushed Stainless
- **CJZ6CH** Chrome

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- **CJZ1BS** Brushed Stainless
- **CJZ1CP** Brushed Copper
- **CJZ1CH** Chrome

STAINLESS-LINED

1 Liter (33.8 oz) | 6.75" X 5.5" X 10"

- **CJZS1BS** Brushed Stainless
- **CJZS1CP** Brushed Copper
- **CJZS1CH** Chrome

Replacement Parts

Push-button lid, glass vacuum liner, decaf indicator sleeves



FLOW CONTROL CARAFE

The Flow Control Carafe features a patented adjustable gasket for precise pour control—open wide for staff service or slightly closed for self-serve use. A brew-thru lid adds versatility for smooth brewer-to-table operation.

4-6 Hours Hot | Dishwasher Safe | Limited Lifetime Warranty | Custom Print | Antimicrobial

Replacement Parts

flow control lid.

NSF

FLOW CONTROL CARAFE

0.6 Liter (20 oz)
6.5" X 4.5" X 6.25"

- FCC06SS Brushed Stainless and Black
- FCC06SSBLU Brushed Stainless and Blue

1.2 Liter (40.5 oz)
7" X 5" X 8.25"

- FCC12SS Brushed Stainless and Black

1.6 Liter (54 oz)
6.75" X 5" X 9.75"

- FCC16SS Brushed Stainless and Black
- FCC16SSBLU Brushed Stainless and Blue

2 Liter (67.6 oz)
6.75" X 5" X 11.5"

- FCC20SS Brushed Stainless and Black

CONTROL THE FLOW!

Patented lid design adjusts the flow to faster or slower.



LID OPTIONS

Flow Control Regular Black
FCCLBLK

Flow Control Decaf Orange
FCCLOR

Brew Thru Regular Black
FCCBTBLK

Brew Thru Decaf Orange
FCCBTOR



FCCLBLK



FCCLOR



FCCBTBLK



FCCBTOR

SLIM SERVER

Slim Servers feature a push-button lid with a no-drip spout and stainless vacuum insulation for 4–6 hours of temperature retention. An over-molded rubber handle ensures a comfortable grip, while the lightweight, compact design makes it perfect for room service.



4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Custom Print

Replacement Parts

Lid (regular, decaf).



0.6 Liter (20 oz) | 6" X 4.25" X 7.75"

83706 Brushed Stainless

1.0 Liter (33.8 oz) | 6" X 4.25" X 9.75"

83710 Brushed Stainless

1.5 Liter (50.7 oz) | 6" X 4.75" X 11.5"

83715 Brushed Stainless

4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Custom Print

STAINLESS TOUCH

Replacement Parts

Lid (regular, decaf), gasket.

The Stainless Touch Carafe features an unbreakable stainless liner with vacuum insulation, keeping drinks hot or cold for 4–6 hours. Its stay-clean lid pours beneath, not through, for a cleaner, mess-free serve. A decaf lid is available separately.

STAINLESS TOUCH

0.6 Liter (20 oz) | 7" X 4.75" X 7.5"
KVP67 Brushed Stainless, Black Lid

1 Liter (33.8 oz) | 7" X 4.75" X 8.75"
KVP1000 Brushed Stainless, Black Lid

1.5 Liter (50.7 oz) | 7" X 4.75" X 10.25"
KVP1500 Brushed Stainless, Black Lid

1.9 Liter (64.2 oz) | 7.25" X 4.75" X 12.5"
KVP1900 Brushed Stainless, Black Lid

ELITE STAINLESS TOUCH

0.6 Liter (20 oz) | 7" X 4.75" X 7.75"
LVP67 Polished Stainless, Chrome Lid

1 Liter (33.8 oz) | 7" X 4.75" X 8.5"
LVP1000 Polished Stainless, Chrome Lid

1.5 Liter (50.7 oz) | 7" X 4.75" X 10.25"
LVP1500 Polished Stainless, Chrome Lid



STEELVAC™ CREAMER

The SteelVac™ Creamer features a stainless vacuum-insulated liner that keeps beverages hot or cold for 4–6 hours. Includes interchangeable bases, a screw-top lid for easy cleaning, and an ergonomic handle. NSF-listed for safety and cleanability.





STAINLESS STEEL BASE

0.7 Liter (23.7 oz) | 6" X 3.75" X 9"

■ S2SN70 Black
□ S2SN70WHT White

1 Liter (33.8 oz) | 5.75" X 3.75" X 11.25"

■ S2SN100 Black
□ S2SN100WHT White

FOOTED PLASTIC BASE

0.7 Liter (23.7 oz) | 5.75" X 4.25" X 9.25"

■ SSN70 Black

1 Liter (33.8 oz) | 5.75" X 1.25" X 11.5"

■ SSN100 Black



DAIRY ETCHED STAINLESS BASE

1 Liter (33.8 oz) | 5.75" X 3.75" X 11.25"

- S2SN1002PCTET Black, 2% Milk
- S2SN1002PCTETWHT White, 2% Milk
- S2SN100HHET Black, Half & Half
- S2SN100HHETWHT White, Half & Half
- S2SN100SMET Black, Skim Milk
- S2SN100SMETWHT White, Skim Milk
- S2SN100WHOLEET Black, Whole Milk
- S2SN100WHOLEETWHT White, Whole Milk

DAIRY ETCHED FOOTED BASE

1 Liter (33.8 oz) | 5.75" X 4.25" X 11.5"

- SSN1002PCTET Black, 2% Milk
- SSN100HHET Black, Half & Half
- SSN100SMET Black, Skim Milk
- SSN100WHOLEET Black, Whole Milk

4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Custom Print

Replacement Parts

Lid, stainless base, footed plastic base.

NSF

STEELVAC™ ESSENTIAL CARAFE



DAIRY ETCHED

1.5 Liter (50.7 oz)
7" X 5.5" X 9"

- **FVPC152PCTET** 2% Milk
- **FVPC15HALFET** Half & Half
- **FVPC15SKIMET** Skim Milk
- **FVPC15WHOLEET** Whole Milk



The SteelVac™ Essential Carafe features a durable stainless liner with vacuum insulation to keep beverages hot or cold for 4–6 hours. Compatible with push-button or brew-thru lids for versatile service, and designed for easy disassembly and cleaning.

BRUSHED STAINLESS



1.2 Liter (40.6 oz)
7" X 5.5" X 8.25"
FVPC12 Brushed Stainless

1.5 Liter (50.7 oz)
7" X 5.5" X 9"
FVPC15 Brushed Stainless

2 Liter (67.7 oz)
7" X 5.5" X 9.75"
FVPC20 Brushed Stainless

4-6 Hours Hot
Dishwasher Safe
Limited Lifetime Warranty
Custom Print

Replacement Parts

Lid (regular, decaf, brew-thru).

NSF

STEELVAC™ SLIM CARAFE

The SteelVac™ Slim Carafe is built with a long trigger on the push button lid for easy, one-handed operation. The 2-liter size has a brew-thru lid and fits under most standard brewers.





0.6 Liter (20 oz) | 6.25" X 3.75" X 8"
SJ60SS Brushed Stainless

1 Liter (33.8 oz) | 6.5" X 3.75" X 10.5"
SJ10SS Brushed Stainless

2 Liter (67.7 oz) | 6.75" X 5" X 12"
SJ20SS Brushed Stainless

2 Liter (67.7 oz) | 6.5" X 5.25" X 11.5"
SJB20S Brushed Stainless, **Brew-Thru Lid**


4-6 Hours Hot


Hand Wash


Limited Lifetime Warranty


Custom Print

Replacement Parts

Lid (regular, decaf).

STEELVAC™ BREW-IN CARAFE

For an insulated alternative to the classic clear decanter, our Stainless Decanters offer a sleek brewer-to-table presentation. Use the SHS19S with low-profile brewers and the SHS19T with tall airpot brewers.



4-6 Hours Hot

Hand Wash

Limited Lifetime Warranty

Custom Print

Replacement Parts

Brew-thru lid (regular, decaf).



1.9 Liter (64.2 oz) | 8.75" X 6.5" X 7.25"

SHS19S Brushed Stainless, **Short**

1.9 Liter (64.2 oz) | 7" X 5.25" X 11.5"

SHS19T Brushed Stainless, **Tall**



PORTION CONTROL CARAFE

The Portion Control Carafe features an adjustable lid for precise pouring.
Set to “LESS” for a light stream or “MORE” for a faster flow.

0.7 Liter (23.7 oz) | 5.5" X 3.75" X 9"
700NK-N Brushed Stainless

1 Liter (33.8 oz) | 5.5" X 3.75" X 11"
1000NK-N Brushed Stainless

4-6 Hours Hot
Dishwasher Safe
Antimicrobial
Limited Lifetime Warranty
Custom Print

Replacement Parts

Lid, gasket.

FLAVOR BANDS

Flavor bands are great for differentiating creamers, dressings, and other liquids, and are an easy alternative to custom printing or etching. Our Flavor ID Bands are designed for 4" diameter carafes, available in a variety of color and wording, and made with non-toxic rubber.

Hand Wash

Custom Print



1 Flavor Band
3.5" X .75"

- FB2MILK
- FBALMONDMILK
- FBCREAM
- FBDECAF
- FBHALF&HALF
- FBHOTWATER
- FBNONFATMILK
- FBOATMILK
- FBREGULAR
- FBSKIM
- FBSOYMILK
- FBTEA

7 Pack Bands
(1 Each: Cream, Half & Half, Hot Water, Skim Milk,Tea, Decaf)
3.5" X .75"
FBVARIETY

6 Pack Bands
(2 Each: Cream, Half & Half, Skim)
3.5" X .75"
FBCOLDVAR

BREW 'N' POUR® CARAFE

The Brew 'N' Pour® Carafe features stainless steel vacuum insulation to keep coffee hot for 4–6 hours without a warmer. Brew directly into the carafe for a seamless, high-quality serving experience.



4-6 Hours Hot

Dishwasher Safe

Limited Lifetime Warranty

Custom Print

Replacement Parts

lid (regular, decaf, clock).


Original Lid

FROM BREWER TO TABLE

Direct brewing to minimize steps and speed up service.



ORIGINAL LID

1.9 Liter (64.2 oz) | 8.5" X 6.5" X 7"

- BNP19BL Brushed Stainless, Black Lid
- BNP19DL Brushed Stainless, Orange Lid

CLOCK LID

1.9 Liter (64.2 oz) | 8.5" X 6.5" X 7"

- BNP19V4 Brushed Stainless, Black Lid
- BNP19ORV4 Brushed Stainless, Orange Lid



Carafe sold separately.

BREW 'N' POUR WIRE RACK

Wire Wrack | 13" X 7.5" X 7.5"

- BNPR2 Black

CLASSIC COFFEE DECANTER

Bring hot coffee from brewer to table with the Clear Coffee Decanter. Made from BPA-free Tritan® for glass-like clarity and durable strength, it features a stainless base for even warmth and includes a removable orange decaf sleeve. Compatible with most low-profile brewers.

Hand Wash

BPA-Free Materials

Custom Print

Replacement Parts

Silicone sock.



CLEAR COFFEE DECANTER

1.8 Liter (60.8 oz)
8" X 6.25" X 7"
PCB18 Clear



BREW-THRU MINI CARAFE

0.7 Liter (23.7 oz)
7.5" X 4.5" X 6.5"
BTS09 Brushed Stainless

BREW-THRU MINI CARAFE

The Brew-Thru Mini Carafe is perfect for small-batch brewing and single-serve brewers. It holds two 12 oz cups, keeping coffee hot for 4–6 hours with durable stainless vacuum insulation and a convenient brew-thru lid.

4-6 Hours Hot | Dishwasher Safe | Limited Lifetime Warranty | Custom Print

Replacement Parts

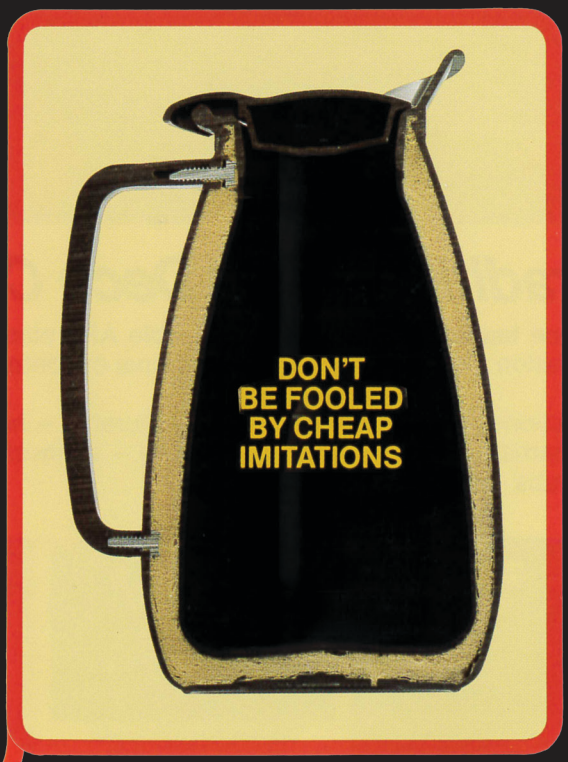
Brew-thru lid.

ORIGINS OF INNOVATION

Introduced in 1956, the Thermo-Serv® Carafe represented a significant advance in insulated beverage service. Founder Art Murray wanted a server that could keep coffee hot in his restaurant without cooking or burning it, ensuring it tasted fresh and was always ready for guests. The Thermo-Serv® Carafe delivered on that need, and its reliable performance and approachable design quickly made it a favorite in restaurants, cafés, and family dining rooms across the country. By 1958, it was adopted by the International House of Pancakes (a.k.a. IHOP), marking one of the first major national rollouts of an insulated server. Over time, it appeared in a wide range of colors and patterns, becoming a familiar part of mid-century tabletops and a staple in the Murray family's own restaurants. Its influence helped shape the insulated servers that operators continue to rely on today.

1956 Thermo-Serv®







Thermo-Serv®

THE ORIGINAL INSULATED CARAFE

An industry favorite since 1956, the Thermo-Serv® Server features a durable ABS plastic shell with double-wall foam insulation to keep beverages hot for 2–3 hours. Sonic welded seams create a smooth finish, while subtle metallic flakes add a touch of sparkle.





Replacement Parts

Push-button lid, twist lid, decaf indicator tab.

FLIP-TOP LID

0.6 Liter (20 oz)
5.75" X 4.75" X 7.5"

- **TS501BL** Metallic Black
- **TS501CB** Metallic Copper
- **TS501KB** Metallic Gold

1 Liter (33.8 oz)
6.25" X 5" X 9"

- **TS101BL** Metallic Black
- **TS101CB** Metallic Copper
- **TS101KB** Metallic Gold

2 Liter (67.6 oz)
7.25" X 6" X 10.5"

- **TS411BL** Metallic Black
- **TS411CB** Metallic Copper
- **TS411KB** Metallic Gold

PUSH-BUTTON LID

0.6 Liter (20 oz)
6" X 4.5" X 7.75"

- **PB501BL** Metallic Black
- **PB501CB** Metallic Copper
- **PB501MG** Metallic Gray

1 Liter (33.8 oz)
6.25" X 5.25" X 9.25"

- **PB101BL** Metallic Black
- **PB101CB** Metallic Copper
- **PB101MG** Metallic Gray

2 Liter (67.6 oz)
7.25" X 6" X 11"

- **PB421BL** Metallic Black
- **PB421CB** Metallic Copper

TWIST 'N' SERV CARAFE

The Twist 'N' Serv™ Carafe is NSF-listed, dishwasher safe, and stackable for easy cleaning and storage. Made from durable BPA-free plastic with foam insulation, it keeps beverages hot for 2–3 hours. Ideal for healthcare, government, and business settings, it offers a reliable, push-button design for everyday service. Snap on the decaf indicator tab for quick and easy identification!

1.2 Liter (40.5 oz)

8" X 6" X 9.75"

- ■ TNSPB12BL Push Lid
- □ TNSPB12WH Push Lid
- ■ TNS12BL Twist Lid
- □ TNS12WH Twist Lid

2 Liter (67.6 oz)

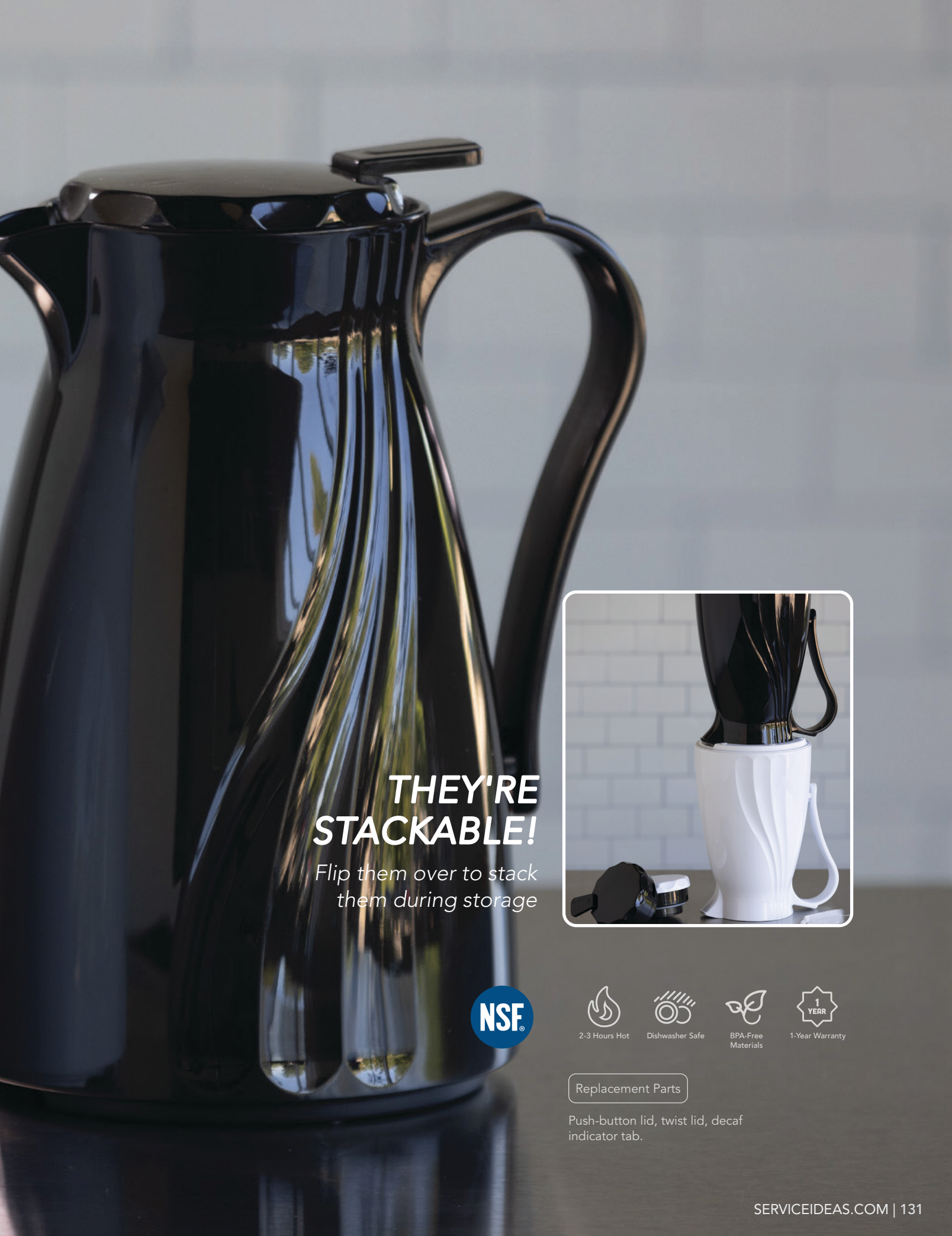
8.25" X 6.5" X 10.75"

- ■ TNSPB2BL Push Lid
- □ TNSPB2WH Push Lid
- ■ TNS2BL Twist Lid
- □ TNS2WH Twist Lid

0.6 Liter (20 oz)

7.75" X 6" X 7.75"

- ■ TNSPB06BL Push Lid
- □ TNSPB06WH Push Lid
- ■ TNS06BL Twist Lid
- □ TNS06WH Twist Lid



THEY'RE STACKABLE!

Flip them over to stack them during storage

NSF

2-3 Hours Hot

Dishwasher Safe

BPA-Free Materials

1 YEAR
1-Year Warranty

Replacement Parts

Push-button lid, twist lid, decaf indicator tab.



Replacement Parts

Regular lid, decaf lid, brew-thru lid.

new generation®

The New Generation Server is a trusted choice for restaurants and healthcare facilities. Its faceted ABS construction delivers exceptional strength and durability, available in 15 size and color combinations to suit any décor. Made in the USA from BPA-free plastic with foam insulation for 2–3 hours of heat retention. Features a push-button lid, with optional brew-thru and take-apart lids sold separately.

0.6 Liter (20 oz)
6" X4.75" X 8"

- NG501BL Black
- NG501WH White
- NG501BU Burgundy
- NG501AL Almond
- NG501GR Gray

1 Liter (33.8 oz)
6.25" X 5.5" X 9"

- NG101BL Black
- NG101WH White
- NG101BU Burgundy
- NG101AL Almond
- NG101GR Gray

2 Liter (67.6 oz)
7.25" X 6" X 10.75"

- NG421BL Black
- NG421WH White
- NG421BU Burgundy
- NG421AL Almond
- NG421GR Gray



Eco-Serv™

Introduced in 1998, the Eco-Serv™ Carafe quickly became a staple in diners and healthcare settings. Made in the USA from BPA-free plastic with foam insulation, it keeps beverages hot for 2–3 hours and comes in two sizes and four classic colors. Ideal for restaurants, hospitals, and boardrooms, it features a push-button lid and snap-on decaf indicator.

0.6 Liter (20 oz)
7" X 5" X 8.25"

- ECO6BL Black
- ECO6WH White
- ECO6LA Latte
- ECO6SLG Slate Gray

1.3 Liter (44 oz)
7.75" X 5.75" X 9.75"

- ECO13BL Black
- ECO13WH White
- ECO13LA Latte
- ECO13SLG Slate Gray

2-3 Hours Hot | Dishwasher Safe | BPA-Free Materials | 1-Year Warranty

Replacement Parts

Lid, decaf indicator tab.


Classic
Carafe

CLASSIC CARAFE

The Classic Carafe features a sleek stainless-steel exterior with glass or stainless vacuum insulation to keep beverages hot or cold for hours. A drip-less spout and tamper-proof stopper lid ensure safe, convenient table service.

GLASS LINED

0.6 Liter (20 oz) | 6.75" X 5" X 8.75"

- CGC060CP Copper
- CGC060SS Stainless

1 Liter (33.8 oz) | 6.75" X 5.25" X 10"

- CGC101CP Copper
- CGC101SS Stainless

6-8 Hours Hot

Hand Wash

STAINLESS LINED

1 Liter (33.8 oz) | 6.5" X 5" X 10"

- CGCS10CP Copper
- CGCS10SS Stainless

4-6 Hours Hot

Hand Wash



Replacement Parts

Lid (regular, decaf), lid stopper, gasket, liner.



COFFEE AT A TOUCH

Hand Wash

6-8 Hours Hot

Replacement Parts

Lid (regular, decaf, brew-thru), gasket, liner.

The Coffee At A Touch Carafe features an ergonomic push-button lid, metal pour flap, and glass vacuum insulation for superior heat retention. A clear coat finish resists fingerprints and water spots, with a 1.9-liter brew-thru lid option for added convenience.

1 Liter (33.8 oz) | 7" X 5.25" X 10.5"

HPS101 Brushed Stainless

1.6 Liter (54 oz) | 6.75" X 5.25" X 13.5"

HPS161 Brushed Stainless

1.9 Liter (64.2 oz) | 7" X 6" X 12"

HPS191 Brushed Stainless



ALPHA CARAFE

Alpha Carafes pair a glass vacuum liner with a durable polypropylene body for reliable heat retention and everyday performance. The push-button lid allows easy, one-handed operation—ideal for restaurants, healthcare, and high-traffic service.

1 Liter (33.8 oz) | 7.5" X 5.5" X 11.25"

- ■ ALPH10BL Black
- □ ALPH10WH White

NEW & IMPROVED!

SLIM SERVER

This single walled Slim Pitcher is as classy as they come and is now available in six finishes—brushed (BS), polished (PS), vintage gold (VG), rose gold (RG), dark tungsten (DT), and black onyx (BX)—to complement a variety of decors and styles.

SINGLE WALL WITH ICE GUARD

1.9 Liter (64.2 oz) | 6.25" X 4.25" X 10"

- X7025BSV2 Polished Stainless
- X7025BSV2 Brushed Stainless
- X7025BSVGV2 Vintage Gold
- X7025BSRGV2 Rose Gold
- X7025BSDTV2 Dark Tungsten
- X7025BSBXV2 Black Onyx

SINGLE WALL NO ICE GUARD

1.9 Liter (64.2 oz) | 6.75" X 4.25" X 10"

- X7025NGV2 Polished Stainless
- X7025NGBSV2 Brushed Stainless

Enhance your Slim Pitcher with the new clear Tritan® lid. Durable and dishwasher safe, it adds convenience while maintaining the pitcher's sleek, sophisticated style. Only compatible with no ice guard styles.

CLEAR LID

4.25" X 1.5"

- X7025LIDCL Clear





ENHANCED COMFORT!

All styles now with a rubber over-molded handle for extra comfort during service.





The Double Wall Slim Pitcher, with a compact design, fits easily in tight spaces. Its double-wall exterior prevents condensation, and a rubber-coated handle ensures easy transport and pouring.

DOUBLE WALL WITH ICE GUARD

1.6 Liter (54 oz) | 7" X 4.25" X 10"

- X7DWPS Polished Stainless
- X7DWBS Brushed Stainless





BELL PITCHER

The Bell Pitcher is a water service essential, featuring a distinctive round shape and sturdy handle for easy pouring. Made from brushed 18/8 stainless steel with a built-in ice guard, it's available in five finishes—brushed (BS), vintage gold (VG), rose gold (RG), dark tungsten (DT), and black onyx (BX).

SINGLE WALL WITH ICE GUARD

2 Liter (67.6 oz) | 8.5" X 5.75" X 9.5"

- **WPB2BS** Brushed Stainless
- **WPB2BSVG** Vintage Gold
- **WPB2BSRG** Rose Gold
- **WPB2BSDT** Dark Tungsten
- **WPB2BSBX** Black Onyx

Dishwasher Safe



DOUBLE WALL WITH ICE GUARD

1.3 Liter (44 oz) | 8.5" X 5.75" X 9.5"

WPB2BSDW Brushed Stainless

SINGLE WALL NO ICE GUARD

2 Liter (67.6 oz) | 8.5" X 5.75" X 9.5"

WPB2BSNG Brushed Stainless

MATCHING CARAFES!

Pair with the Altus Carafes (p.104) for coordinated coffee and water service.



ALTUS PITCHER

Hand Wash

The Altus Water Pitcher features a distinctive stainless-steel silhouette that complements our Altus Carafes (p.104). Its unique shape adds a refined, modern touch to any table service.

2 Liter (67.7 oz)
6.75" X 5.5" X 11"
ALTUWPBS Brushed Stainless



FOAM-LINED PITCHERS

Hand Wash

Replacement Parts

Lid.

0.6 Liter (20 oz) | 5.25" X 4" X 7.25"
WP6SA Satin

1 Liter (33.8 oz) | 6" X 4.5" X 8.25"
WP1SA Satin
WP1CH Chrome

1.5 Liter (50.7 oz) | 6" X 4.5" X 10.75"
WP15SA Satin
WP15CH Chrome

2 Liter (67.6 oz) | 6.5" X 5.25" X 10.5"
WP20SA Satin

WP Carafes feature a flip-top lid, foam insulation, and a no-condensation design for cold beverages. Ideal for custom etching, they're available in satin (SA) or chrome (CH) finishes—perfect for restaurants, meetings, and room service.

CLEAR WATER PITCHERS



Perfect for commercial or home use, our plastic water pitchers offer durability with modern style. Lightweight yet sturdy, they're easy to handle and pour, ideal for serving water, juice, or iced tea. Available in multiple sizes and finishes for lasting performance and a sleek table presentation.



ICE TUBE PITCHERS



1.9 Liter (64.2 oz)
7" X 6" X 10.25"
SWP19SB Smooth Body
SAN Plastic

2.4 Liter (81.1 oz)
7.5" X 6" X 11.25"
SWP24BS Bell Body
SAN Plastic

3.3 Liter (111.5 oz)
7.75" X 6.75" X 11.25"
SWP33RB Ribbed Body
SAN Plastic

3.3 Liter (111.5 oz)
7.75" X 6.75" X 11.5"
SWP33SB Smooth Body
SAN Plastic

Dishwasher Safe

BPA-Free Materials

Replacement Parts

Lid, infuser tube, ice tube.

Ice Tube Pitchers are made from BPA-free SAN and MS plastics for excellent clarity and durability. Available in smooth, ribbed, and bell styles that share the same lid and ice tube core—mix and match for variety or choose one for a uniform presentation.



1.9 Liter (64.2 oz)
7.25" X 6" X 10.5"
MWP19SB Smooth Body
MS Styrene Plastic

3 Liter (101.4 oz)
7.75" X 6.75" X 11.25"
MWP30SB Smooth Body
MS Styrene Plastic

3.3 Liter (111.5 oz)
8" X 7.25" X 11.25"
MWP33RB Ribbed Body
MS Styrene Plastic







WATERWAY CARAFE

1.5 Liter (50.7 oz)
4.25" X 4.25" X 13.25"
NB51PO

3-WAY PITCHER

1.7 Liter (60 oz)
7" X 5.5" X 8.5"
PCP60V2

Dishwasher Safe

BPA-Free Materials

Replacement Parts

Lid, infuser tube.



SCULPTURED ICE™

1.9 Liter (64.2 oz)
6.75" X 5" X 9"
SI2LITCL



SI CLEAR PITCHER

1.9 Liter (64.2 oz)
8.5" X 5.5" X 9.75"
10-00403-000



FLAVOR INFUSION

1.9 Liter (64.2 oz)
6.75" X 4.5" X 11"
NEPH02-1


Dishwasher Safe Body
Hand Wash Lid
1-2 Hours Hot
Custom Print
Replacement Parts
Lid, screen.

DOUBLE WALL GLASS PRESS

The Double Wall Glass Press delivers an elegant, transparent presentation that showcases the brewing process. Its double-wall design keeps heat in and the exterior cool, while the three-part screen works beautifully for coffee, tea, or craft cocktails. Hand wash parts for lasting performance.

0.4 Liter (13.5 oz) | 6.25" X 4.5" X 4.5"
T299SR Glass

0.6 Liter (20 oz) | 7" X 4.75" X 6.75"
T499SR Glass

1 Liter (33.8 oz) | 6.75" X 4.25" X 8.5"
T899SR Glass



DOUBLE WALL STAINLESS PRESS



Dishwasher Safe Body

Hand Wash Lid

1-2 Hours Hot

Custom Print

Replacement Parts

Lid, screen.





The Double Wall Stainless Press is crafted from 18/8 stainless steel with a replaceable 3-piece screen, ergonomic handle, and lid knob for easy brewing and pouring. Its double-wall design keeps heat in and the exterior cool. Dishwasher-safe body; hand wash lid and screen. Available in brushed (BS) or polished (PS) finishes.

0.4 Liter (13.5 oz) | 5.25" X 3" X 6.5"

- PDWSA350BS Brushed Stainless
- PDWSA350PS Polished Stainless

0.8 Liter (27 oz) | 6" X 3.75" X 7.75"

- PDWSA800BS Brushed Stainless
- PDWSA800PS Polished Stainless

1 Liter (33.8 oz) | 7" X 5.25" X 8.5"

- PDWSA1000BS Brushed Stainless
- PDWSA1000PS Polished Stainless

FROTHING PITCHERS

Frothing Pitchers are made from durable 18/8 stainless steel and available in four sizes. Embossed measurements inside and out help prevent milk waste, while a built-in thermometer rest makes it easy to craft perfect lattes and cappuccinos.



0.6 Liter (20 oz)
5.25" X 3.5" X 4.25"
FROTH206

0.95 Liter (32 oz)
6" X 4" X 5"
FROTH326

1.5 Liter (50.7 oz)
6.75" X 4.25" X 6.25"
FROTH506

2 Liter (64 oz)
7.75" X 4.75" X 6.75"
FROTH646





Dishwasher Safe

CERAMIC TEAPOTS

Crafted from food-safe ceramic, our Ceramic Teapots offer a refined self-service presentation for loose-leaf tea. The brew basket lifts above the water after pouring to prevent over-steeping, keeping tea warm and perfectly balanced. Available in black (BL) and white (WH) finishes.

Dishwasher Safe

Replacement Parts

Lid, tea basket.



WASHINGTON

0.47 Liter (16 oz)

6.5" X 3.75" X 4.75"

- TPCW16BL Black
- TPCW16WH White



ROUND

0.3 Liter (10 oz) | 6" X 4.5" X 3"

■ TPC10BL Black
□ TPC10WH White

0.47 Liter (16 oz) | 6.75" X 5" X 3.75"

■ TPC16BL Black
□ TPC16WH White



OVAL

0.47 Liter (16 oz) | 7" X 4.25" X 4.25"

■ TPCV16BL Black
□ TPCV16WH White



ENGLISH

0.47 Liter (16 oz) | 7.25" X 4.25" X 4.25"

■ TPCE16BL Black
□ TPCE16WH White



DOUBLE WALL PLASTIC TEAPOT

Introduced in 1982, our Plastic Teapots stand the test of time. Made in the USA and constructed from ABS plastic with double wall insulation so heat won't transfer as quickly. Available in 6 classic colors.



0.35 Liter (16 oz) | 6.75" X 3.75" X 6.25"

- TS612AL Almond
- TS612BL Black
- TS612BU Burgundy
- TS612FG Forest Green
- TS612ST/BR Stoneware Brown
- TS612WH White

1-2 Hours Hot | Dishwasher Safe | BPA-Free Materials | Made in USA | 1-Year Warranty

Replacement Parts

Lid.

SPECIALTY TEA

TEA TIME TEAPOT

1.2 Liter (40.5 oz)
8.25" X 5.75" X 6.5"
TT12SS Polished Stainless

0.7 Liter (24 oz)
6.25" X 4.75" X 5.5"
TT07SS

CLASSIC TEA PRESS

0.6 Liter (20 oz)
6.5" X 4.75" X 6.75"
T600CC

TEA BALL

0.75 Liter (25.5 oz)
6.75" X 5.75" X 5.5"
TB750CC

BEECHWOOD TEABOXES

6 Compartment
8.75" X 7.5" X 3.25"
TB006

12 Compartment
11.25" X 10.75" X 3.25"
TB012

1-2 Hours Hot

Replacement Parts

lids, infuser baskets, scoops.


TEA TIME TEAPOT


TEA BALL





CLASSIC TEA PRESS



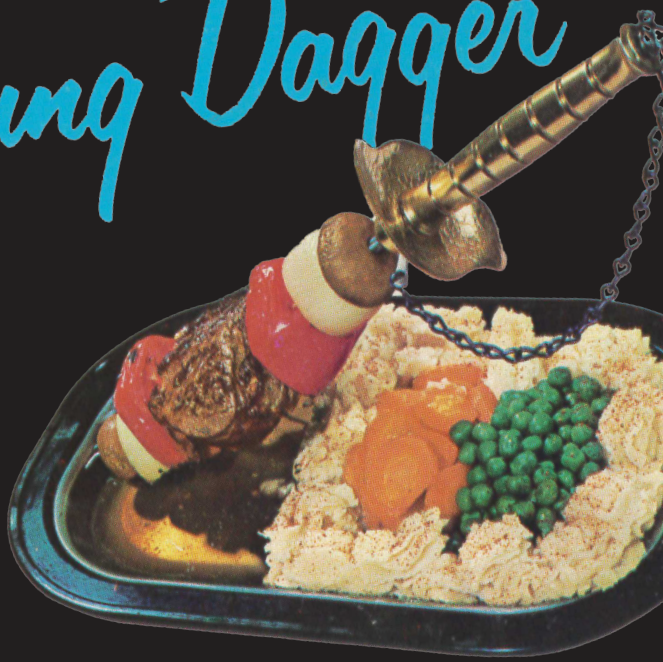


BEECHWOOD TEABOXES

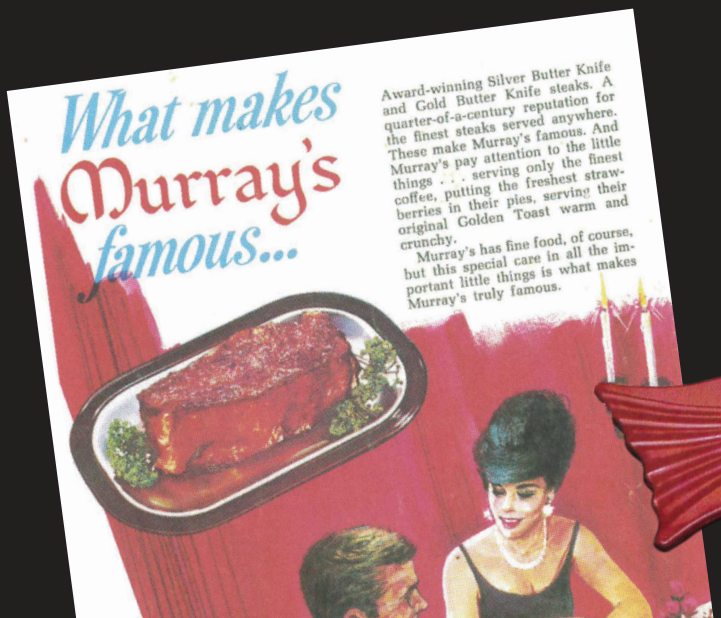
ORIGINS OF INNOVATION

First created for the dining room at Murray's Steakhouse, the Thermo-Plate® Platter was designed to keep entrées hot for extended periods of time and to appeal to the senses by arriving at the table still sizzling. Over the decades, the line evolved into a wide range of shapes, colors, and creative styles, including vibrant green, red, and yellow polyester liners and memorable specialty pieces like the "Flaming Dagger" platter that allowed chefs to skewer steaks directly to the plate. Today, the classic black polyester liner remains in four reliable shapes and continues to be a favorite in diners and steakhouses across the country.

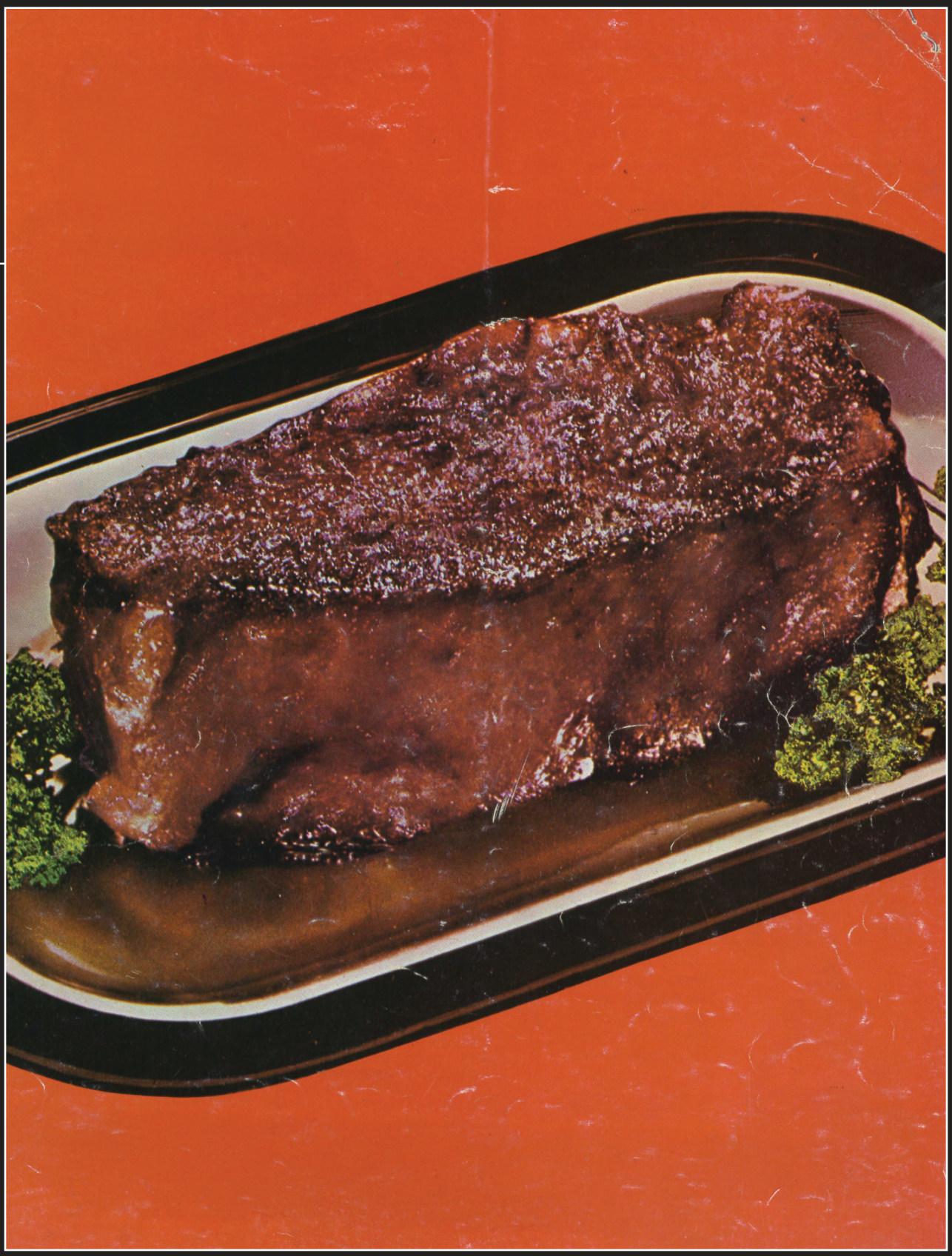
Flaming Dagger



1948 THERMO-Plate®





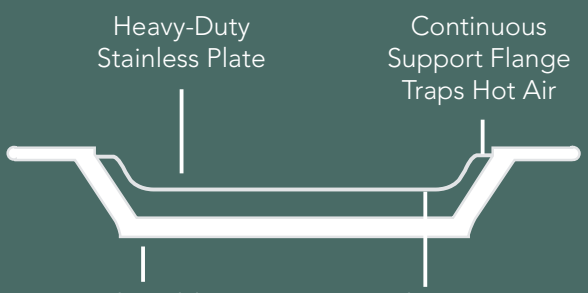


THERMO-Plate®
INSULATED PLATTERS

In 1948, we carried out the first sizzling plate of food on our patented Thermo-Plate® Platters. Table service has never been the same. This lightweight and versatile serving tool is designed to insulate your food without causing it to lose its integrity. Now, hot foods stay steaming hot, and cold foods stay chilled—even through dinner conversation.

Lightweight polyester holders provide strength and durability and can greatly reduce replacement costs of broken china. Continuous support flange traps hot air, sturdy holder designed for strength and durability, dead air space for heat retention. Add butter, oil, or water to the hot insert and watch it sizzle!

INSULATING DESIGN



Dishwasher Safe



HOLDERS AND PLATES

ORIGINAL

Original Polyester Holders: OT11BL, LO12BL
Original Inserts: OT11SS, LO12SS
Half Inserts: LO125SS

OVAL

Oval Polyester Holders: RO117BL, RO128BL
Oval Inserts: FP1/RO117SS, FP1/RO117AL, RO128SS, SK128CA

ROUND

Round Polyester Holders: RT7BL, RT701BL, RT10BL, RT1025BL
Round Inserts: RT7SS, RT10SS, RT1025SS, SK75CA
Oyster Inserts: RTO10SS

FISH

Fish Polyester Holders: FP1BL
Fish Inserts: FP1/RO117SS, FP1/RO117AL

See pages 166-169
for complete platter kits.

THERMO-Plate®

NEW! CAST ALUMINUM

Thermo-Plate® Cast Aluminum inserts deliver excellent heat retention, keeping food hot and crisp through service. Lighter than cast iron and safe up to 425°F, they heat quickly, won't rust, and are easy for staff to handle. Paired with a matching polyester holder, they become an insulated presentation plate that resists warping, chipping, corrosion, and breakage—perfect for demanding foodservice environments.

CAST ALUMINUM + BLACK PLATTERS

Oval Rounded
11.75" X 10" X 1.25"

■ RO128BLCAC
(RO117BL + SK128CA)

Small Round
9.5" X 9.5" X 1.25"

■ RT7BLCAC
(RT7BL + SK75CA)

Dishwasher Safe





CAST ALUMINUM + OVAL BLACK







CAST ALUMINUM + ROUND BLACK

ORIGINAL POLYESTER THERMO-PLATE® SOLUTIONS



ORIGINAL THERMO-Plate®

A rounded rectangle shape that works great for main courses. Use the divided half plates for combinations of hot and cold presentations.

Stainless Plate, Full
12.5" X 8" X 1.25"
OT11BLC
(OT11BL + OT11SS)

Large Stainless Plate, Full
14" X 9.5" X 1"
LO12BLC
(LO12BL + LO12SS)

Large Stainless Plate, Half
14" X 9.5" X 1"
LO125BLC
(LO12BL + LO125SS)

OVAL

An oval shape, available with or without handles, great for main courses. Use the handled version when you need extra gripping support.

Stainless Plate, Handled
13.75" X 8.5" X 1.25"
■ RO117BLC
(RO117BL + FP1/RO117SS)

Aluminum Plate, Handled
13.75" X 8.5" X 1.25"
■ RO117BLAC
(RO117BL + FP1/RO117AL)

Stainless Plate, Rounded
11.75" X 10" X 1.25"
■ RO128BLC
(RO117BL + FP1/RO128SS)

ROUND

In a variety of sizes, the round shape works well for side dishes and appetizers. Add the oyster insert plate to serve up oysters on the half-shell.

Stainless Plate, Small
9.5" X 9.5" X 1.25"
■ RT7BLC
(RT7BL + RT7SS)

Stainless Plate, Small (Flat lip)
9.5" X 9.5" X 1.25"
■ RT701BLC
(RT701BL + RT7SS)

Stainless Plate, Large
12" X 12" X 1.25"
■ RT10BLC
(RT10BL + RT10SS)

Stainless Plate, X-Large
12.25" X 12.25" X 1.25"
■ RT1025BLC
(RT1025BL + RT1025SS)

FISH

Our oval inserts set in a unique seafood themed shape. Use this fish-shaped platter for your seafood entrées and appetizers.

Stainless Plate
14.25" X 9.75" X 1.25"
■ FP1BLC
(FP1BL + FP1/RO117SS)

Aluminum Plate
14.25" X 9.75" X 1.25"
■ FP1BLAC
(FP1BL + FP1/RO117AL)



Dishwasher Safe



NEW!

FAUX WOOD PLATTERS

Seventy-eight years after its debut, the patented Thermo-Plate™ still elevates sizzling presentations. Now available in modern faux wood finishes in light and dark tones, it pairs updated style with trusted durability. The lightweight holder supports the hot stainless insert and helps reduce breakage compared to traditional china. Simply heat the insert, add butter, oil, or water, and enjoy the signature sizzle that has defined the Thermo-Plate™ for decades.

ORIGINAL

NEW! Faux Wood
Large Stainless Plate, Full
13.75" X 8.5" X 1.25"

LO12LWC
(LO12LW + LO12SS)

LO12DWC
(LO12DW + LO12SS)

Large Stainless Plate, Half
14" X 9.5" X 1"

LO125LWC
(LO12LW + LO125SS)

LO125DWC
(LO12DW + LO125SS)

ROUND

NEW! Faux Wood
Stainless Plate, Small
9.5" X 9.5" X 1.25"

RT701LWC
(RT701LW + RT7SS)

RT701DWC
(RT701DW + RT7SS)



Dishwasher Safe

FIESTA SOLUTIONS SERVEWARE

The Fiesta Solutions Serveware Collection offers tortilla warmers and molcajetes, blending authentic Mexican tradition with rustic charm and practical design to highlight vibrant flavors and textures.

MOLCAJETE BOWLS

56 oz | 8" X 8" X 4.25"
MB56BL

50 oz (w/ pestle) | 7.5" X 7.5" X 4.25"
MB50PBL

10 oz (4pcs) | 5.25" X 5.25" X 2.75"
MB10BL

4 oz (4pcs) | 4.25" X 4.25" X 1.75"
MB4BL



Dishwasher Safe

TORTILLA WARMERS

Burrito Shell | 12.25" X 12.25" X 4"
TW12BL

Taco Shell | 8.75" X 8.75" X 3"
TW85BL



HOT SOLUTIONS™ INSULATED PLATTERS

The original Hot Solutions™ Platter is designed to withstand temperatures up to 500°F, keeping your table cool while food stays hot. It lasts four times longer than traditional wood platters, resisting warping and cracking for exceptional durability. Dishwasher safe, it ensures easy cleanup without sacrificing performance, making it ideal for commercial use.

Dishwasher Safe



Skillets sold separately.

SMALL ROUND UNDERLINER

15" X 11" X 1.5"
HS15BL2

LARGE OVAL UNDERLINER

12.5" X 9" X 1.5"
HS13BL3

BIRCH & ALUMINUM SKILLET SET

16.25" X 9" X 1.25"
SK107BHC

OVAL CAST IRON SKILLET

10.25" X 7.5" X 0.75"
SK10CI
(Shown in underliner on p.174)

BIRCHWOOD UNDERLINER

12" X 9" X 0.75"
SK107BH

CAST ALUMINUM SKILLET WITH HANDLE

14.75" X 7.25" X 0.15"
SK107CA

Hand Wash



BIRCHWOOD PLATTERS

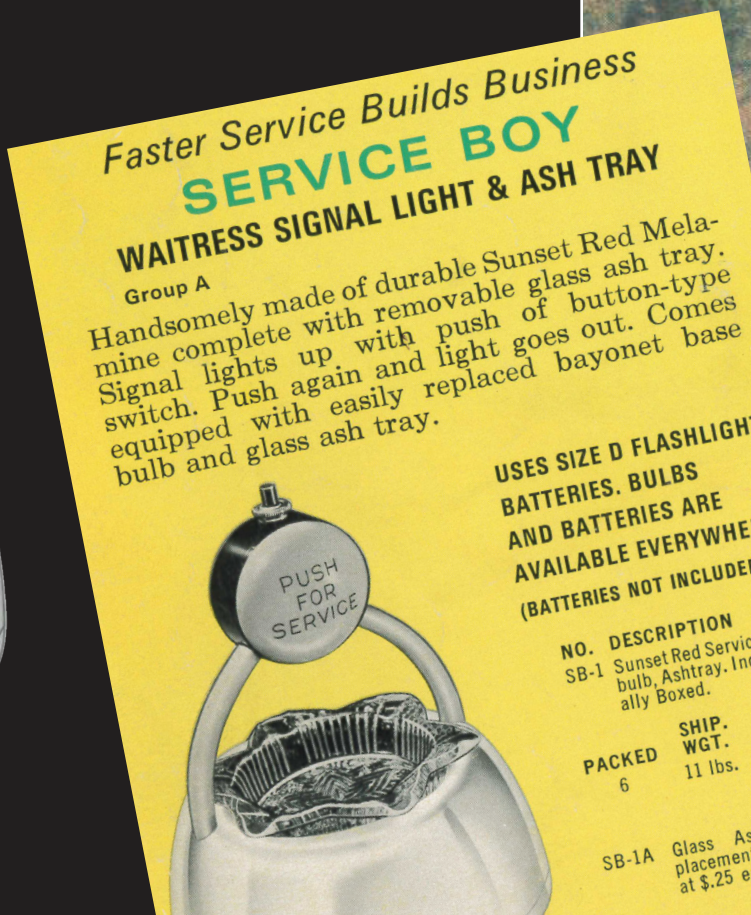
Hot Solutions™ Birchwood Skillets offer the natural warmth and beauty of birchwood, sure to impress your customers and enhance your presentation. Their lightweight design makes service effortless, while their durable construction resists warping and cracking, ensuring long-lasting performance. Perfect for sizzling fajita presentations, they seamlessly blend elegance with practicality. Hand wash recommended for extending the life of the product.

ORIGINS OF INNOVATION

Known as the "Service Boy" when it first appeared in Murray's Steakhouse, Push-for-Service was the product that started it all. This simple tabletop signal helped guests request attention quickly, creating a smoother, more attentive dining experience at a time when efficiency mattered just as much as hospitality. And, as a true sign of the times, it was a convenient place to ash their cigarettes. Its success sparked a new way of thinking for the Murray family and set the foundation for decades of problem-solving products that put the needs of both operators and guests first. Push-for-Service was reinvented in 2021 to support post-COVID operations and provide operators with a way to offer face-to-face service only when needed.

1946







Impress your guests with the perfect balance of attentive but not overwhelming service with the Service Ideas Push-for-Service Light. The perfect addition for restaurants, coffee shops, and other service-oriented hospitality businesses. Simply set the light on tables to create an easy way for guest to signal service is needed. With just a simple push of a button, your server will be visually alerted that attention is required.

- LED light bulb activated by a button switch at the top and powered by two standard AAA batteries (not included)
- Constructed of durable plastic with a weighted base to keep it from toppling over during service
- Designed with a small footprint to easily fit among dinnerware and décor

PUSH-FOR-SERVICE LIGHT

3" X 3" X 8"

PFSBLK Black

Hand Wash



NEW & IMPROVED!

MODERN EDGE SERVING TRAY

The Modern Edge Removable Insert Tray collection combines elegance with practicality. Available in 9", 12", and 14" sizes with high-polished finishes in Stainless, Black Onyx, Rose Gold, and Vintage Gold, these low-profile trays feature a removable non-slip insert and transform into sleek appetizer plates. Stackable and modern, they're the perfect blend of style and function.



NEW FLAT INSERT SHOWS OFF THE INNER EDGE



ROUND

Small | 9" X 9" X 1"

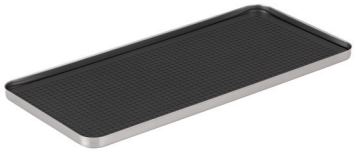
- TRME9RI Brushed Stainless
- TRME9RIVG Vintage Gold
- TRME9RIRG Rose Gold
- TRME9RIBX Black Onyx

Medium | 12" X 12" X 1"

- TRME12RI Brushed Stainless
- TRME12RIVG Vintage Gold
- TRME12RIRG Rose Gold
- TRME12RIBX Black Onyx

Large | 14" X 14" X 1"

- TRME14RI Brushed Stainless
- TRME14RIVG Vintage Gold
- TRME14RIRG Rose Gold
- TRME14RIBX Black Onyx



NEW! RECTANGLE

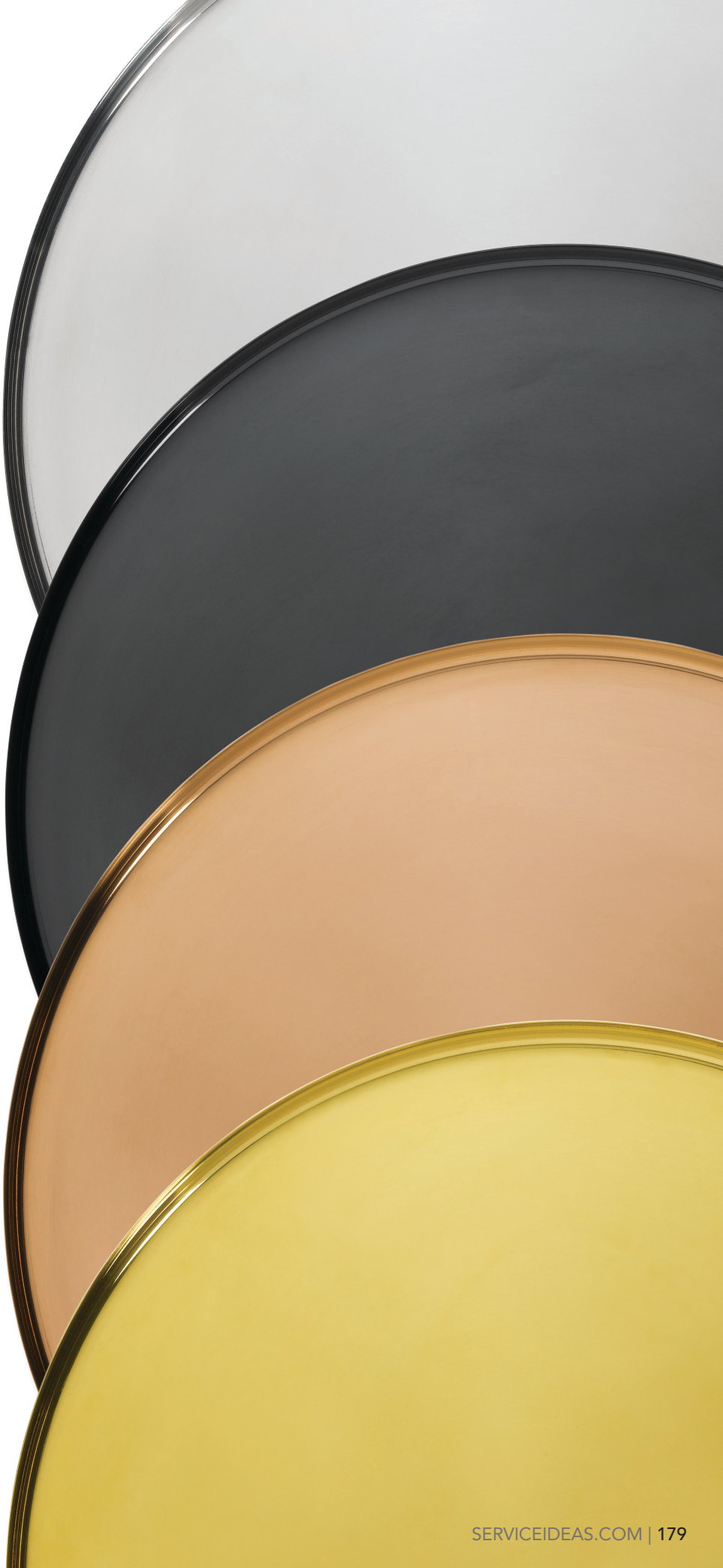
11" X 5" X 1"

- TRMEF115 Brushed Stainless
- TRMEF115VG Vintage Gold
- TRMEF115RG Rose Gold
- TRMEF115BX Black Onyx

Dishwasher Safe

Replacement Parts

Silicone liner.



NON-SLIP
REMOVABLE INSERT TRAYS

The Non-Slip Round Tray is a versatile serving essential for bars and restaurants. Its removable rubber insert provides a non-slip surface to secure glasses and plates or can be removed for an elegant appetizer presentation. Designed for organized storage, these stackable trays are crafted from durable 18/8 stainless steel with black silicone rubber.



VERSATILE REMOVABLE INSERT!





ROUND

Small
11" X 11" X 1" (Inner: 9" X 9")

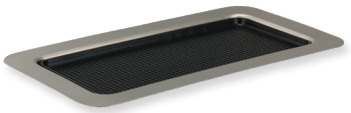
- TR119RI Brushed Stainless
- TR119RIPS Polished Stainless ***NEW!***

Medium
14" X 14" X 1" (Inner: 12" X 12")

- TR1412RI Brushed Stainless
- TR1412RIPS Polished Stainless ***NEW!***

Large
16" X 16" X 1" (Inner: 14" X 14")

- TR1614RI Brushed Stainless
- TR1614RIPS Polished Stainless ***NEW!***



SMALL RECTANGLE

13.5" X 7" X 0.75"

- TR137RI Brushed Stainless

Dishwasher Safe

Replacement Parts

Silicone liner.

LUXE METALLICS

Dishwasher Safe

Small
11" X 11" X 1" (Inner: 9" X 9")

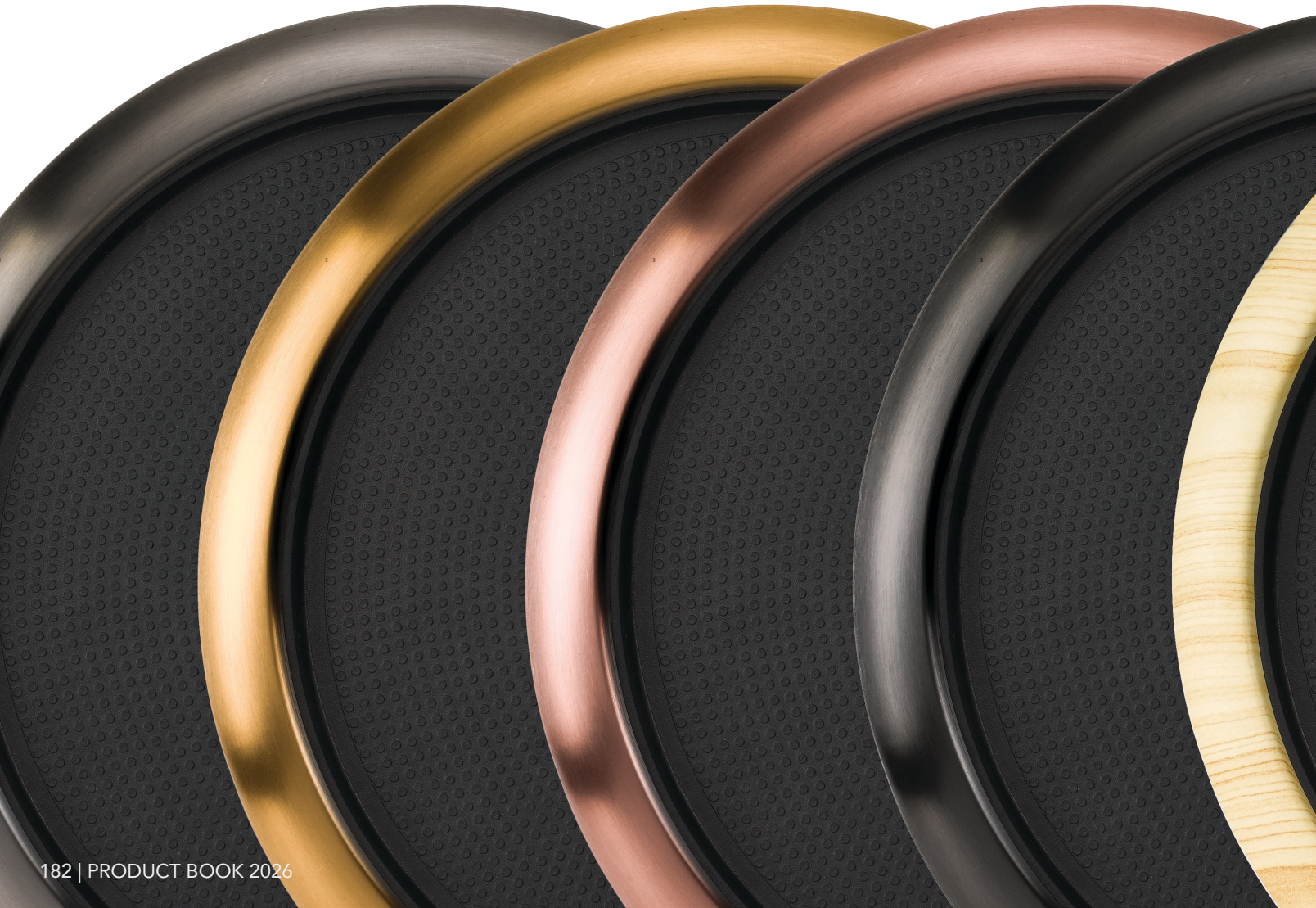
- TR119RIDT Dark Tungsten
- TR119RIVG Vintage Gold
- TR119RIRG Rose Gold
- TR119RIBX Black Onyx

Medium
14" X 14" X 1" (Inner: 12" X 12")

- TR1412RIDT Dark Tungsten
- TR1412RIVG Vintage Gold
- TR1412RIRG Rose Gold
- TR1412RIBX Black Onyx

Large
16" X 16" X 1" (Inner: 14" X 14")

- TR1614RIDT Dark Tungsten
- TR1614RIVG Vintage Gold
- TR1614RIRG Rose Gold
- TR1614RIBX Black Onyx



EARTHY NATURALS

Hand Wash

Medium

14" X 14" X 1" (Inner: 12" X 12")

- TR1412RILW Light Wood
- TR1412RIDW Dark Wood
- TR1412RIWM White Marble



Replacement Parts

Silicone liner.



NON-SLIP
12-SIDED TRAYS

The 12-Sided Non-Slip Removable Insert Tray features a sleek faceted design and versatile functionality, perfect for bars and restaurants. Its rubber insert offers a secure, non-slip surface for bar service and removes for elegant food presentations. Made from durable 18/8 stainless steel with high-quality black silicone, it balances style and durability. Stackable for space-saving storage and easy organization in busy service areas.

A GEOMETRIC TWIST ON THE BELOVED CLASSIC!



Small | 11" X 11" X 1"

- TRPN119RIBS Brushed Stainless
- TRPN119RIBSVG Vintage Gold
- TRPN119RIBSRG Rose Gold
- TRPN119RIBSBX Black Onyx



Medium | 14" X 14" X 1.25"

- TRPN1412RIBS Brushed Stainless
- TRPN1412RIBSVG Vintage Gold
- TRPN1412RIBSRG Rose Gold
- TRPN1412RIBSBX Black Onyx



Large | 16" X 16" X 1"

- TRPN1614RIBS Brushed Stainless
- TRPN1614RIBSVG Vintage Gold
- TRPN1614RIBSRG Rose Gold
- TRPN1614RIBSBX Black Onyx

Dishwasher Safe

Replacement Parts

Silicone liner.

NON-SLIP SILICONE SURFACE TRAYS

Combining the beauty of stainless steel with the non-slip grip of silicone, our Silicone Surface Trays feature a molded-in top and bottom surface to keep drinks steady during the busiest cocktail hour. Available in round or rectangular designs, they're dishwasher safe and stackable for easy cleaning and storage.

ROUND

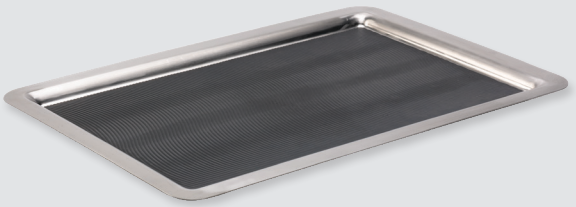
Small | 11" X 11" X 1" (Inner: 9" X 9")
TR119SR Brushed Stainless

Medium | 14" X 14" X 1" (Inner: 12" X 12")
TR1412SR Brushed Stainless

Large | 16" X 16" X 1" (Inner: 14" X 14")
TR1614SR Brushed Stainless

LARGE RECTANGLE

19.75" X 13.75" X 0.75" (Inner: 20" X 14")
TRRT2014SR Brushed Stainless







STAINLESS SERVING TRAY

Our Stainless Rectangle Serving Tray is an excellent choice for hotel and buffet service. Featuring a traditional design with ergonomic handles for easy, comfortable transport. Made from durable 18/8 stainless steel with a brushed finish.

RECTANGLE SERVING TRAY WITH POLISHED HANDLES

20.5" X 12.5" X 2.75"

TRRTH2012BS Brushed Stainless



Dishwasher Safe

MOD18
SERVING TRAYS

Available in narrow, medium, and large rectangle sizes. These heavy-duty stainless-steel trays feature contoured handles to create a comfortable grip and sleek look. Available in brushed (SB) and polished (SM) stainless steel.

NARROW RECTANGLE

20.5" X 6.5" X 0.25"

- **SB-41** Brushed Stainless
- **SM-41** Polished Stainless



MEDIUM RECTANGLE

16.5" X 13.5" X 0.25"

- **SB-43** Brushed Stainless
- **SM-43** Polished Stainless



LARGE RECTANGLE

20.75" X 11.5" X 0.25"

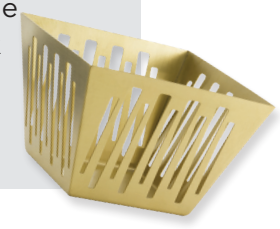
- **SB-42** Brushed Stainless
- **SM-42** Polished Stainless





MOD18 STEELWORKS

The Mod18 collection features coordinating table accessories crafted from heavy-gauge 18/8 stainless steel, offering exceptional durability and timeless appeal. With your choice of perforated or art deco-inspired designs, these pieces blend strength with elegance. Available in classic brushed or polished stainless steel, as well as our Metallic Elements finishes, they bring both style and functionality to any setting. Use them to create a cohesive look or mix and match with your current tableware for a contemporary touch.



MOD18 DECO COLLECTION

Timeless art deco serveware to elevate your table, the Mod18 Steelworks Deco Collection features stackable, laser-cut baskets with an art deco sunburst pattern. Stylish, functional, and perfect for serving.

Dishwasher Safe





Large Round Basket
12" X 12" X 4"

- DB-63 Brushed Stainless
- DB-63VG Vintage Gold
- DB-63RG Rose Gold
- DB-63BX Black Onyx



Medium Round Basket
9" X 9" X 3.5"

- DB-64 Brushed Stainless
- DB-64VG Vintage Gold
- DB-64RG Rose Gold
- DB-64BX Black Onyx



Small Round Basket
6.5" X 6.5" X 2.75"

- DB-75 Brushed Stainless
- DB-75VG Vintage Gold
- DB-75RG Rose Gold
- DB-75BX Black Onyx



Square Flare Basket
6.25" X 6.25" X 4.25"

- DB-79 Brushed Stainless
- DB-79VG Vintage Gold
- DB-79RG Rose Gold
- DB-79BX Black Onyx



Rectangle Basket
10.25" X 6.25" X 3.25"

- DB-76 Brushed Stainless
- DB-76VG Vintage Gold
- DB-76RG Rose Gold
- DB-76BX Black Onyx



Narrow Rectangle Basket
12" X 3.5" X 1.75"

- DB-77 Brushed Stainless
- DB-77VG Vintage Gold
- DB-77RG Rose Gold
- DB-77BX Black Onyx



Flared Napkin Holder
7.25" X 7" X 4.25"

- DB-78 Brushed Stainless
- DB-78VG Vintage Gold
- DB-78RG Rose Gold
- DB-78BX Black Onyx



Tall Round Basket
3.75" X 3.75" X 6"

- DB-70 Brushed Stainless
- DB-70VG Vintage Gold
- DB-70RG Rose Gold
- DB-70BX Black Onyx



Sugar Packet Holder
4.75" X 3.75" X 2.25"

- DB-61 Brushed Stainless
- DB-61VG Vintage Gold
- DB-61RG Rose Gold
- DB-61BX Black Onyx



Sugar Stick Holder
3" X 3" X 2.25"

- DB-60 Brushed Stainless
- DB-60VG Vintage Gold
- DB-60RG Rose Gold
- DB-60BX Black Onyx



MOD18
OG COLLECTION

The Original Mod18 Steelworks collection showcases modern elegance with durable, heavy-gauge stainless steel and intricate laser-cut perforated designs. This versatile lineup includes sturdy round and rectangular baskets, snack bowls, and holders for breadsticks, sugar sticks, and packets—all crafted to combine lasting durability with contemporary style.

Dishwasher Safe





Large Round Basket
12" X 12" X 3.75"
- SB-63 Brushed Stainless
- SM-63 Polished Stainless



Medium Round Basket
9" X 9" X 3.5"
- SB-64 Brushed Stainless
- SM-64 Polished Stainless



Small Round Basket
6.5" X 6.5" X 2.5"
- SB-75 Brushed Stainless
- SM-75 Polished Stainless



Tall Round Basket
3.5" X 3.5" X 6"
- SB-70 Brushed Stainless
- SM-70 Polished Stainless



Rectangle Basket
9" X 5" X 3"
- SB-76 Brushed Stainless
- SM-76 Polished Stainless



Triple Snack Bowl
7.5" X 4.25" X 4"
- SB-72 Brushed Stainless
- SM-72 Polished Stainless



Sugar Stick Holder
2" X 2" X 3"
- SB-60 Brushed Stainless
- SM-60 Polished Stainless



Sugar Packet Holder
3.5" X 2.5" X 2.25"
- SB-61 Brushed Stainless
- SM-61 Polished Stainless

18/8 STAINLESS WITH AN EDGE.

Featuring a distinctive perforated, laser-cut stainless steel design in both brushed and polished finishes.



WIRE BASKETS

Collection of stainless steel multi-purpose baskets.

Hand Wash

STANDARD WIRE BASKETS

Perfect for more than bread! Use them to present warm hand towels for guests after a meal. Made from polished 18/8 stainless steel with a weighted base.

Small
7" X 7" X 3.5"
WBR7PS Polished

Large
9" X 9" X 4"
WBR9PS Polished

Oval
9.75" X 7.25" X 3.5"
WBBO9PS Polished

Breadstick Basket
3.75" X 3.75" X 5.5"
WBB5PS Polished

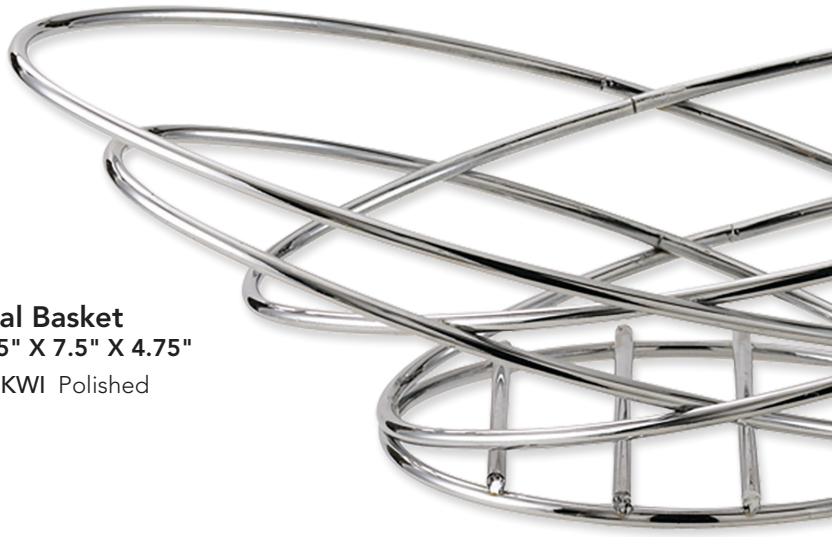




OVAL WIRE BASKET

The Oval Wire Basket is versatile for fruit, pastries, or warm hand towels, adding charm to any dining experience. Made from polished 18/8 stainless steel.

Oval Basket
12.5" X 7.5" X 4.75"
BKWI Polished



WAVE WIRE BASKETS

These round baskets feature a wave design, perfect for breads, napkins, or fruit. Made from brushed 18/8 stainless steel.



Small
7" X 7" X 3.75"
WBRW7BS Brushed

Large
8.75" X 8.75" X 4.25"
WBRW9BS Brushed



CORNUCOPIA WIRE BASKET

The Cornucopia Wire Basket is perfect for fruit, bagels, or decor. Stand it tall or lay it on its side for a unique display. Made from polished 18/8 stainless steel.



Tall Basket
10.5" X 10.5" X 11.5"
BKTA Polished



DOUBLE WALL
PARTY TUBS

The Party Tub collection includes durable, double-walled insulated beverage tubs in two sizes designed to keep drinks cold without creating a mess. The large Party Tub features a 14.5-inch opening, perfect for holding nearly a case of beer, water, or soda, and is made from 18/8 stainless steel with a brushed finish to resist fingerprints. The Personal Party Tub is ideal for smaller gatherings, holding a six-pack of beer or four champagne bottles.

Dishwasher Safe

PERSONAL PARTY TUB

1.5 Gallon (192 oz) | 11" X 11" X 6"

PT2BS Brushed Stainless



LARGE PARTY TUB

7 Gallon (896 oz) | 16.75" X 16.75" X 10"

PT7BS Brushed Stainless





METALLIC ELEMENTS

PERSONAL PARTY TUB

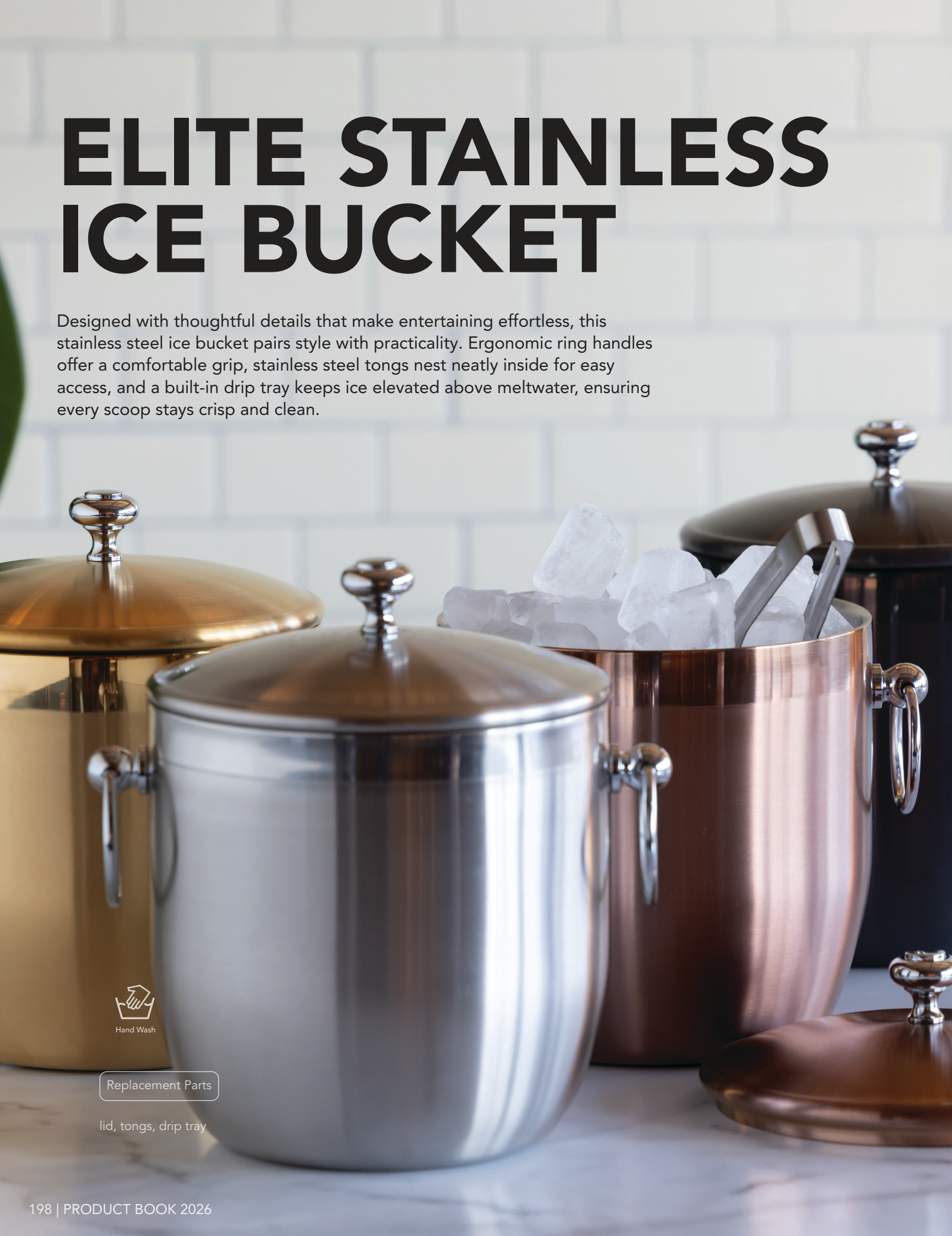


1.5 Gallon (192 oz) | 11" X 11" X 6"

- PT2BSVG Vintage Gold
- PT2BSRG Rose Gold
- PT2BSDT Dark Tungsten

ELITE STAINLESS ICE BUCKET

Designed with thoughtful details that make entertaining effortless, this stainless steel ice bucket pairs style with practicality. Ergonomic ring handles offer a comfortable grip, stainless steel tongs nest neatly inside for easy access, and a built-in drip tray keeps ice elevated above meltwater, ensuring every scoop stays crisp and clean.



Hand Wash

Replacement Parts

lid, tongs, drip tray

FORM, FUNCTION AND A TOUCH OF SHINE!

Ergonomic handles, stainless tongs, and a drip tray keep every scoop cool, clean, and effortless.



SMALL ICE BUCKET

1.3 Liter (44 oz)
7.25" X 5.5" X 7"
IB13BS Brushed Stainless



LARGE ICE BUCKET

3 Liter (101.4 oz)
9" X 7" X 9"
IB3BS Brushed Stainless
IB3BSVG Vintage Gold
IB3BSRG Rose Gold
IB3BSBX Black Onyx















Hand Wash

Replacement Parts

lid, tongs.

ICE BUCKETS

DOUBLE WALL SQUARE

The Square Ice Bucket has a distinctive design that looks great on bars and in hotel rooms. It features an attractive flat lid and rounded knob.

3 Liter (101.4 oz.)
8.75" X 7" X 9"

IBSQ3BS Brushed Stainless



DOUBLE WALL WITH TONGS

The Square Ice Bucket has a distinctive design that looks great on bars and in hotel rooms. It features an attractive flat lid and rounded knob.

1.5 Liter (50.7 oz.)
6.5" X 6.5" X 8.5"

IBT15BS Brushed Stainless



DOUBLE WALL PLASTIC

The Square Ice Bucket has a distinctive design that looks great on bars and in hotel rooms. It features an attractive flat lid and rounded knob.

3 Liter (101.4 oz.)
9.75" X 7.5" X 9.5"

IB3BL Black





WINE CHILLERS

Raise the bar with our Stainless-Steel Wine Chillers. Constructed with double-wall insulation, eliminating condensation on the outside of the chiller, so it can be left on the table for customers and guests—even in warm, outdoor settings.



Polished, Brushed Bands
4.75" X 4.75" X 7.75"
WC2LBPS

Brushed, No Bands
4.75" X 4.75" X 7.75"
WC1

Brushed, Polished Bands
4.75" X 4.75" X 7.75"
WC2MBBS

Dishwasher Safe

Complete the experience with this durable, all-metal corkscrew, crafted from polished 18/8 stainless steel for smooth uncorking and sleek style. Built tough for frequent use and dishwasher safe for easy cleanup, it's the perfect companion to any wine service.

Commercial Cork Screw
2.75" X 1.5" X 8"
CSCRM2S
Heavy-Duty Stainless Steel

Hand Wash

SHAKERS & CADDIES

Mix and match shakers. Available with mesh, teardrop, standard and multi-hole tops, these shakers can be as versatile as you need in easy-to-clean stainless-steel construction. Shakers come unprinted, or in printed words: Vanilla, Nutmeg, Cinnamon, Powdered Sugar, Cocoa. Add the shaker caddies for easy access counter-top storage.



Hand Wash







PLAIN STAINLESS SHAKERS

6 oz. | 2" X 2" X 5.5"

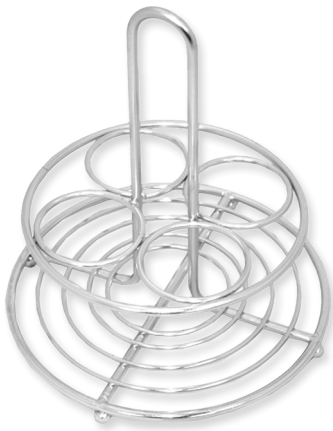
STC3 3-Hole Top
STC7 7-Hole Top
STCMULTI Multi-Hole Top
STCTEAR Teardrop Top
STCMESH Mesh Top

ETCHED STAINLESS SHAKERS

6 oz. | 2" X 2" X 5.5"

STC7VANILLA Vanilla, 7-Hole Top
STCMULTICINN Cinnamon, Multi-Hole Top
STCTEARCOCOA Cocoa, Teardrop Top
STCMESHNUTM Nutmeg, Mesh Top
STCMESHPSUGR Powdered Sugar, Mesh Top





SHAKER CADDIES

2 Compartment | 5.75" X 2.75" X 7.75"
STOH2V2 Polished Stainless

4 Compartment | 7.25" X 7.25" X 8.25"
STOH4 Polished Stainless

TEA TIME



TEA TIME STAINLESS TEAPOT

A sleek, spherical stainless steel teapot in two sizes, perfect for tea, coffee, or desserts, with a heat-safe elongated handle.

1.2 Liter (40.5 oz)
8.25" X 5.75" X 6.5"
TT12SS Polished Stainless

0.7 Liter (23.7 oz)
6.25" X 4.75" X 5.5"
TT07SS Polished Stainless

Hand Wash



TEA TIME CREAM & SUGAR SET

A charming addition to any coffee or tea service. Its elegant, polished finish adds luxury to any dining table, giving your guests a first-class experience.

6 oz. Cream, 5 oz. Sugar
7.75" X 4.25" X 3.75"
STCCRSGTRC Polished

SUGAR & CREAMER SET

This Sugar and Creamer Set includes 8 oz containers made from durable 18/8 stainless steel with chrome-plated plastic lids. The dishwasher-safe body ensures easy cleaning. Available as a set or individually.

8 oz. Creamer, 8 oz. Sugar Set
3.5" X 2.75" X 4.75"
SSC85 Brushed



PLASTIC SUGAR PACKET HOLDERS

Complete your table setting with versatile black plastic holders, perfect for sugar packets, butter patties, creamer, or jelly. Durable and easy to clean, they add a sleek, modern touch.

Large
5" X 2.75" X 2.25"
SPH5BL Black

Small
3" X 2.5" X 3.5"
SPH3BL Black



CREAM & SUGAR













CREAM AND SUGAR CADDY

This creamer and sugar stick holder form a perfect pair, making it easy for guests to customize their coffee or tea. Ideal for gatherings or coffee shops, they enhance every cup with convenience and style.



4 oz. Cream, 4 oz. Sugar with Caddy
5.75" X 3" X 7.5"

- **STCCRSG4** Brushed Stainless
- **STCCRSG4VG** Vintage Gold
- **STCCRSG4RG** Rose Gold
- **STCCRSG4DT** Dark Tungsten
- **STCCRSG4BX** Black Onyx



Just the Creamer
2" X 2" X 2.75"

- **STCCR4** Brushed Stainless
- **STCCR4VG** Vintage Gold
- **STCCR4RG** Rose Gold
- **STCCR4DT** Dark Tungsten
- **STCCR4BX** Black Onyx



Just the Sugar Holder
2" X 2" X 2.75"

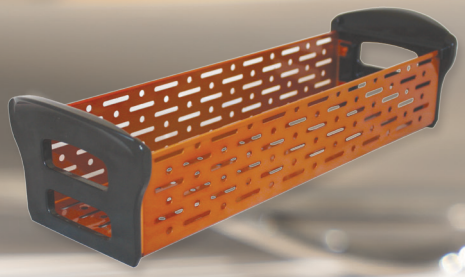
- **STCSG4** Brushed Stainless
- **STCSG4VG** Vintage Gold
- **STCSG4RG** Rose Gold
- **STCSG4DT** Dark Tungsten
- **STCSG4BX** Black Onyx

SYRUP SAVER™
And Caddy

The 10 oz. Syrup Saver™ Dispenser delivers precise control with a BPA-free body and unique rocker lid. Rockers snap in and out of the lid for easy and thorough cleaning. Store your Syrup Saver™ Dispensers in the retro Copper Syrup Caddy. It can also double as storage for jams, creamers and butter packets.



0.3 Liters (10 oz.)
4.75" X 2.75" X 5.5"
■ SR10BLC Black



Fits 4 Syrup Savers
12.75" X 4" X 3.25"
■ SRC4CP Copper



CLASSIC SYRUP DISPENSERS

These dispensers are ideal for restaurant chains due to their consistent appearance and reliable performance. They come in three timeless colors to distinguish various flavors, and the removable lid makes cleaning a breeze.



0.47 Liters (16 oz.)
4.25" X 3.5" X 6.25"

- SY916WH
- SY916BL
- SY916AL

LIMITED LIFETIME WARRANTY

Limited Lifetime Warranty




Stainless steel strength
that's backed for life.
SCAN ME
STAINLESS STEEL VACUUM
LIFETIME WARRANTY
Scan the QR code for warranty details.

CUSTOMIZE YOUR BEVERAGEWARE



PAD PRINTING AND ETCHING

Many of our products can be crested with pad printing or etching. Every product has a different print area and placement.

CUSTOM WRAP PROGRAM

Our custom wraps work great on airpots, thermal containers, and beverage dispensers. It's a great way to stand out and build your brand identity. Every product requires a different dieline.

CUSTOM PRICING & MOQS

Visit our website for more information on pricing and MOQs at serviceideas.com/customization

SI COMPONENTS™





REPLACEMENT SPIGOTS AND ACCESSORIES

The SI Components™ collection stands as the preferred choice for faucets in our product lineup and is also accessible as standalone components for beverage dispensers. Feel free to reach out to our product and sales team to explore tailored OEM specifications. When you collaborate with Service Ideas, you can expect a top-tier product that adheres to the relevant fundamental criteria set by NSF International.

SI COMPONENTS

Scan the QR code for the full brochure of SI Components™.
Contact us through our website for a custom inquiry.

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Service Ideas 2026 product index.
Bold text = New product and line expansions

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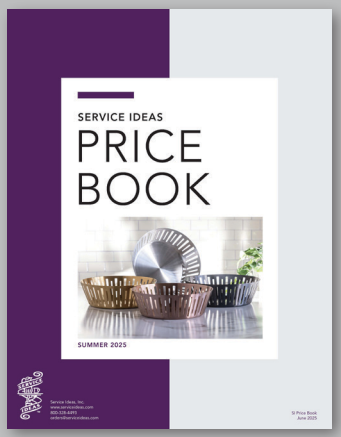
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Pricing

For more information on pricing, parts, and availability, call customer service toll free at **1-800-328-4493** or visit our website **www.serviceideas.com**.



Scan the QR code for the most recent **Price List and Parts Guide.**

Contact us through our website for a custom inquiry.

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Terms & Conditions

Terms and conditions apply to products listed in the 2026 catalog and on the Service Ideas website.

TERMS
1% interest 10 days from date on invoice, net 30 days. Accounts showing balances owing past 60 days will be placed on credit hold and charged 1% interest per month. Orders may be paid by MasterCard, Visa or American Express at receipt of invoice. Credit card orders are not eligible for cash discount. Any orders paid by credit card later than 10 days from invoice date may be subject to a 3% handling fee.

FREIGHT
Visit serviceideas.com/terms-conditions for the current freight policy.

BROKEN CASES
All products are sold in standard packing cartons only as listed in the price list. Any order calling for less than standard pack will be charged $8.00 NET PER CASE.

CREDIT
Orders placed by buyers without established credit with Service Ideas, Inc. must be accompanied by check, credit card, or credit application. Initial orders for open credit status must meet a minimum net total of $500. Orders will ship as soon as possible after credit has been approved or regular check has cleared. Orders paid by cashier's check, MasterCard, Visa, American Express, certified check or money order will ship as soon as possible. Call 1-800-328-4493 for exact cash amounts or to request a credit application. We reserve the right to establish or refuse any business entity or individual as a customer.

SPECIAL ORDER ITEMS
A sign off will be required on our special order release form stating that the order will not be canceled or returned. Minimum order quantities are required.

PRICES
All prices in US dollars ($) are subject to change without notice.

LOST AND DAMAGED SHIPMENTS
Risk of loss is buyer's upon delivery to carrier; therefore, whenever the seller shall deliver or cause to be delivered to a common carrier, any goods ordered by buyer, whether the particular common carrier shall have been designated in the shipping or routing instruction of buyer or not, seller shall not be responsible for any delays or damages in shipment and the common carrier to which the seller shall deliver goods shipped to buyer is hereby declared to be the agent of the buyer. All shortages or damages must be reported within 48 hours to the carrier and Service Ideas. Secure an inspection report from the carrier. Concealed damage not reported to Service Ideas within 30 days of delivery will not be eligible for credit.

RETURNS
By definition, returns are any merchandise sold by Service Ideas, Inc. that is to be returned to the factory. Stocked product returns within 6 months of invoice date are **NOT SUBJECT TO A RESTOCKING CHARGE.** Returns received 6–12 months of invoice date or related to overstock are subject to restocking charges, not to exceed 20%. No returns will be accepted after 12 months. Prepaid dropship orders will be subject to restocking fees. All returns to be restocked must be complete case packs, received in the unopened original cartons and merchandise must be current, standard catalog items. We are unable to accept returns of obsolete, special order, custom or crested products. No merchandise will be accepted for return without prior authorization. All returns must be freight prepaid. To receive authorizations please call 1-800-328-4493 and provide the following information:

- Company name, address, phone number
- Exact carton count
- Original invoice number and purchase order number
- Reasons for return
- Exact quantity and model numbers

SERVICE IDEAS WARRANTY

Products noted with warranty symbol are warranted against manufacturer defects. As a manufacturer of fine products, Service Ideas, Inc. is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

Care & Handling

HANDLING
For optimal retention, remove or flip open lid and preheat server with warm water. Empty contents and refill with hot beverage. Secure lid closure. Varying factors that effect temperature are content levels, topping off, and open lids. Servers should not be heated in a microwave, contain boiling water or liquids at temperatures above 200 degrees.

CLEANING
For optimal care, servers should be hand washed with mild detergents.
Exterior: Wipe with a soft, damp cloth, followed with a dry cloth.
Interior: Clean with lukewarm water and mild detergent and rinse with hot water. Never submerge in water.
Never clean plastic servers with vinegar as it will be absorbed by the material and leave a vinegar taste.
For glass lined servers, to avoid damage never clean a with a brush, and avoid chemical detergents.
For push button lids, depress button and flush water through. Push button lids are not dishwasher safe.
For stainless steel products listed dishwasher safe, use only high-temp dishwashers that don't use chemicals that will erode the stainless steel.

STORAGE
All products are best stored in a cool, dry place away from heat sources.

Frequently Asked Questions

DO YOU SELL REPLACEMENT PARTS?
Yes. 95% of our products have replacement parts available. Check online at www.serviceideas.com.

WHAT'S YOUR RETURN POLICY?
Returns within 6 months are not subject to restocking charges. Anything after 6 months will be subject to restocking charges not to exceed 20%. No merchandise that is discontinued will be accepted for return without prior authorization. Please call 1–800–328–4493 to receive your RMA #.

WHAT'S SHIPPING LEAD TIME?
All in-stock orders are shipped within 48 hours. Non-stock and custom items are shipped within 8-12 weeks

HOW LONG DOES TEMPERATURE HOLD IN PLASTIC?
Anywhere from 2–3 hours

HOW LONG DOES TEMPERATURE HOLD IN STAINLESS VACUUM?
Anywhere from 4–6 hours

HOW LONG DOES TEMPERATURE HOLD IN GLASS?
Anywhere from 6–8 hours

DO YOU HAVE A WARRANTY?
Service Ideas is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

CAN I REQUEST ANOTHER CATALOG?
Yes. E-mail Service Ideas at literature@serviceideas.com or call 1-800-328-4493.

CAN I COOK ON THE THERMO-PLATE STAINLESS INSERT?
No. To prevent warping, stainless and aluminum plates should never be subjected to an open flame.

CAN YOU PUT HOT BEVERAGES IN THE ZE PÉ DISPENSERS?
The Ze Pé beverage dispensers are meant for only cold beverages. Do not put hot beverages in the dispensers.

WHAT IS CAMERA READY ARTWORK?
We accept high resolution digital artwork (300 dpi or higher) in an Illustrator, .eps, .tif or .jpg format.
- 300 DPI resolution is the minimum requirement for pad printing
- 600 DPI resolution is the preferred requirement for etching

NOTE: Service Ideas is not able to modify logos or art.

DO YOU TAKE CREDIT CARDS?
Yes. We accept VISA, MasterCard and American Express.

HOW DO I PLACE AN ORDER?
Simply e-mail us at orders@serviceideas.com or log on to our website at www.serviceideas.com.

FOODSERVICE REPS

PLEASE CALL AHEAD AND SET UP A SHOWROOM APPOINTMENT

2 ELLSWORTH MARKETING & ASSOCIATES
Alabama, Georgia, Eastern Tennessee
678-691-8104 Fax 678-691-8105
- 1001-1101 Kermit Dr. Suite 109 Nashville, TN 37217
- 3157 Presidential Dr. #203 Atlanta, GA 30340

3 TABLETOP DOGZ
Florida
941-377-9507

4 CLV MARKETING
New York & North New Jersey
631-694-7170 Fax 631-964-7243
- 43-01 22nd St., Suite 534 Long Island City, NY 11101

5 MIDWEST ASSOCIATES
Michigan (Exclude Upper Michigan)
586-263-1229 Fax 586-263-6055
- 27186 Dequindre Warren, MI 48092

6 GABRIEL GROUP
Indiana, Kentucky, Ohio,
Western Pennsylvania, West Virginia
22 616-583-9720 Fax 616-583-9720
- 1523 Republic Street, Unit 101 Cincinnati, OH 45202
- 8501 Bash Street, Suite 1300 Indianapolis, IN 46250

7 CAROLINA FOODSERVICE SOLUTIONS
North Carolina & South Carolina
919-518-0873
- 11125 Treynorth Dr. Cornelius, NC 28031

8 ECHO FOOD SERVICE MARKETING
Arkansas, Louisiana, Mississippi,
Western Tennessee
985-373-7273
- 3801 Causeway Blvd Ste. 209 Metairie, LA 70002

9 MIRKOVICH & ASSOCIATES, INC.
Northern Illinois & East/S. East Wisconsin
630-792-0080 Fax 630-792-9914
- 1064 N. Garfield St. Lombard, IL 60148
- 1501 Paramount Dr., Suite D Waukesha, WI 53186

10 PREFERRED SOURCE
Oklahoma & Texas (Excludes El Paso)
214-912-7713 Fax 214-855-5297
- 1103 Alexis Court, Suite 101 Mansfield, TX 76063
- 9925 Circle Dr. Austin, TX 78736
- 3440 Sojourn Dr., Suite 225 Carrollton, TX 75006
- 4231 Bellaire Blvd. Suite N Houston, TX 77025

11 DALY & DeROMA GROUP
Minnesota, North Dakota, South Dakota,
Western Wisconsin & Upper Michigan
763-543-8080 Fax 763-543-8181
- 18200 45th Ave No, Ste C Plymouth, MN 55446

12 CRE8TIVE HOSPITALITY SOLUTIONS
Southern Illinois, Iowa, Kansas, Missouri & Nebraska
913-378-1691 Fax 913-764-8668
- 12730 State Line Rd. Leawood, KS 66209
- 2121 January Ave. St. Louis, MO 63110

13 AJ SALES, LTD.
Nevada (Las Vegas)
702-468-1499

14 CURATE SALES GROUP
Arizona, Colorado, New Mexico,
Texas (El Paso), Utah & Wyoming
303-373-1940 Fax 303-371-1557
- 7070 E. Indian School Rd. Scottsdale, AZ 85251
- 4665 Joliet St. Denver, CO 80239

16 CYMCO SALES & MARKETING
Southern California
582-619-3660

17 THE ACTION GROUP
Northern California & Nevada
800-670-9824 Fax 952-957-6256
- 2608 9th St. Suite 201 Berkeley, CA 94710

18 RHI
Alaska, Hawaii, Idaho, Montana,
26 Oregon & Washington
425-251-0531 Fax 425-251-0543
- 5628 Airport Way S., Suite 250 Seattle, Washington 98108

20 4TOP HOSPITALITY SOLUTIONS
Connecticut, Maine, Massachusetts,
New Hampshire, Rhode Island & Vermont
781-257-2870
- 1005 Main St. Suite 8132 Pawtucket, RI 02860

21 LAKE EFFECT FOODSERVICE SOLUTIONS
Upstate New York
716-731-1736 Fax 518-252-6174
- 908 Niagara Falls Blvd. North Toanwanda, NY 14120

23 HOSPITALITY DYNAMIC SOLUTIONS
Maryland, Washington D.C., Delaware & Virginia
202-251-1082
- 1422 Portner Road, Suite 9 Alexandria, VA 22314

24 MAXWELL-MCKENNEY
Southern New Jersey &
Eastern Pennsylvania
856-310-0700 Fax 856-310-0707
- 116 White Horse Pike Haddon Heights, NJ 08035

871 LES AGENCES DINCO, INC.
Canada-Quebec & Eastern Provinces
514-697-8075 Fax 514-697-9478
- 16891 Hymus Blvd. Kirkland, Quebec H9H 3L4

872 TOTAL TABLETOP PLUS
Canada-Ontario
905-607-4893 Fax 905-607-9836
- 15-3330 Ridgeway Dr. Mississauga, ON L5L 5Z9

874 CANVAS TABLETOP
Canada-Alberta, Saskatchewan
403-992-6470

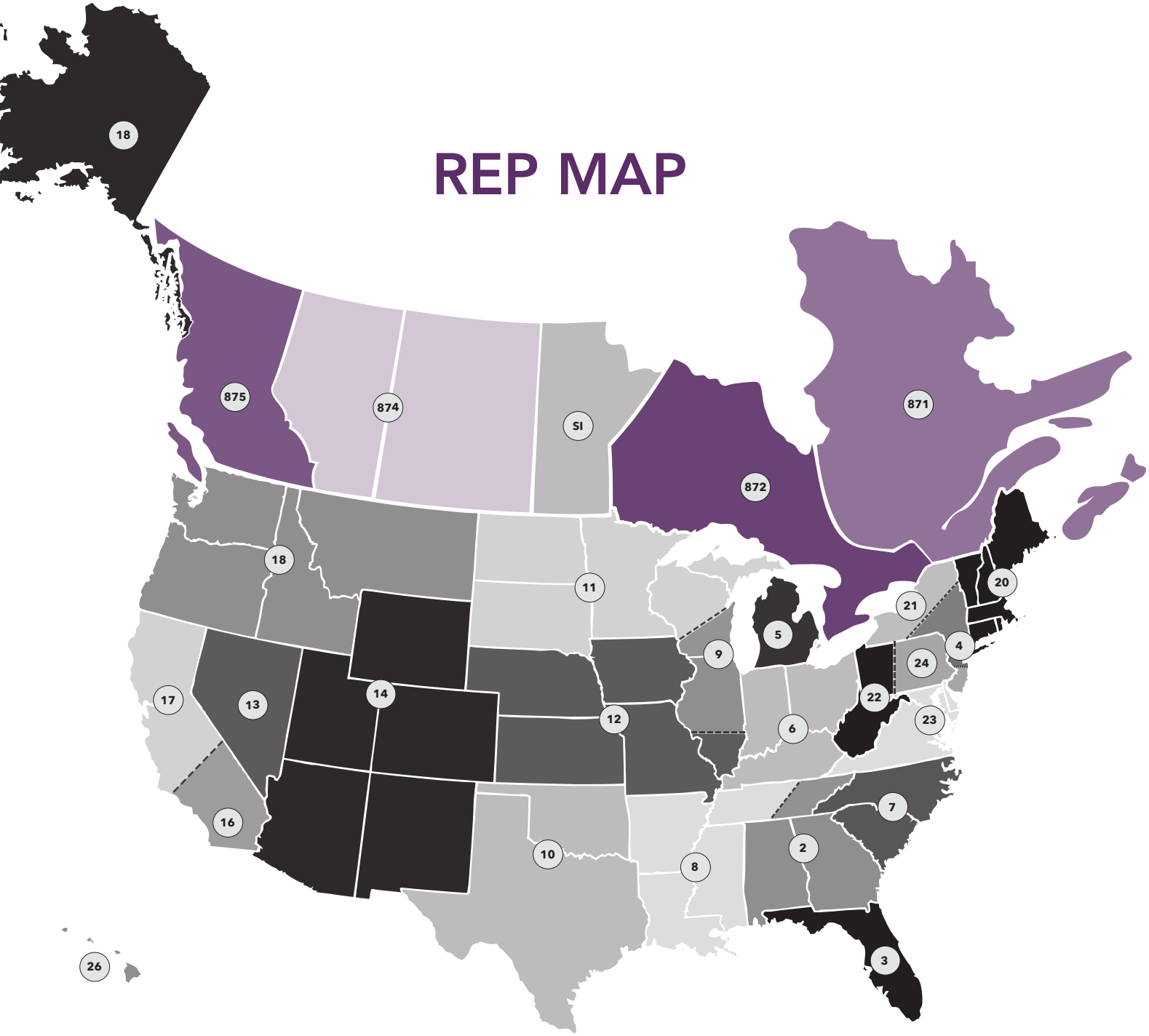
875 WEISS WARES, LTD
Canada-British Columbia
604-463-8141 Fax 604-477-8141
- GX Building 1868 Glen Drive, Unit #248 Vancouver, BC V6A 4K4

INTERNATIONAL

H.D. Sheldon & Company, Inc.
212-924-6920 Fax 212-627-1759

Greenfield World Trade
954-202-7336

REP MAP



OCS/COFFEE REPS

ABILITY REPS
New England (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island & Vermont)
978-281-2700

PWA FOOD GROUP
Wisconsin, Illinois & Michigan
708-579-5567 Fax 708-579-3287

ALL OTHER AREAS NOT LISTED
coffee@serviceideas.com
800-328-4493



SERVICE IDEAS

For eight decades, Service Ideas has shaped the way food and beverage service comes to the table. This catalog reflects that legacy, highlighting the products, partnerships, and design values that continue to guide and inspire the next chapter of Service Ideas.

www.serviceideas.com
800-328-4493
cs@serviceideas.com

certified WBENC WOMEN'S BUSINESS ENTERPRISE